ONTARIO TRANSFER PAYMENT AGREEMENT FOR SBEC PROGRAM: SBEC Core, Starter Company Plus and Summer Company

THE AGREEMENT is effective as of the 1st day of April, 2024

BETWEEN:

HIS MAJESTY THE KING IN RIGHT OF ONTARIO as represented by the Minister of Economic Development, Job Creation and Trade

(the "Province")

- and -

UNITED COUNTIES OF LEEDS AND GRENVILLE

(the "Recipient")

BACKGROUND

The Recipient intends to undertake the SBEC Program which is comprised of the SBEC Core, Starter Company Plus and Summer Company programs.

CONSIDERATION

In consideration of the mutual covenants and agreements contained in this Agreement and for other good and valuable consideration, the receipt and sufficiency of which are expressly acknowledged, the Province and the Recipient agree as follows:

1.0 ENTIRE AGREEMENT

1.1 The agreement, together with:

Schedule "A" General Terms and Conditions
Schedule "B" SBEC Program Specific Information
Schedule "C" SBEC Program
Schedule "D" Budget
Schedule "E" Payment Schedule
Schedule "F" Reports
Schedule "G" Request for Payment and Certificate

Schedule "H" Eligible Expenditures

Schedule "I" Communications and Confidentiality Protocol

Schedule "J" Auditor's Certificate

and

any amending agreement entered into as provided for in Section 3.1, constitutes the entire agreement between the Parties with respect to the subject matter contained in the Agreement and supersedes all prior oral or written representations and agreements.

2.0 COUNTERPARTS

2.1 The Agreement may be executed in any number of counterparts, each of which will be deemed an original, but all of which together will constitute one and the same instrument.

3.0 AMENDING THE AGREEMENT

3.1 The Agreement may only be amended by a written agreement duly executed by the Parties.

4.0 ACKNOWLEDGEMENT

- 4.1 The Recipient acknowledges that:
 - (a) by receiving Funds it may become subject to legislation applicable to organizations that receive funding from the Government of Ontario, including the *Broader Public Sector Accountability Act*, 2010 (Ontario), the *Public Sector Salary Disclosure Act*, 1996 (Ontario), and the *Auditor General Act* (Ontario);
 - (b) His Majesty The King in right of Ontario has issued expenses, perquisites, and procurement directives and guidelines pursuant to the *Broader Public Sector Accountability Act, 2010* (Ontario);
 - (c) the Funds are:
 - (i) to assist the Recipient to carry out the SBEC Program and not to provide goods or services to the Province;
 - (ii) funding for the purposes of the *Public Sector Salary Disclosure Act, 1996* (Ontario);
 - (d) the Province is not responsible for carrying out the SBEC Program; and

(e) the Province is bound by the *Freedom of Information and Protection of Privacy Act* (Ontario) ("**FIPPA**") and that any information provided to the Province in connection with the SBEC Program or otherwise in connection with the Agreement may be subject to disclosure in accordance with that Act.

5.0 CONFLICT OR INCONSISTENCY

- 5.1 **Conflict or Inconsistency.** In the event of a conflict or inconsistency between the Additional Provisions and the provisions in Schedule "A", the following rules will apply:
 - (a) the Parties will interpret any Additional Provisions in so far as possible, in a way that preserves the intention of the Parties as expressed in Schedule "A"; and
 - (b) where it is not possible to interpret the Additional Provisions in a way that is consistent with the provisions in Schedule "A", the Additional Provisions will prevail over the provisions in Schedule "A" to the extent of the inconsistency.

- SIGNATURE PAGE FOLLOWS -

The Parties have executed the Agreement on the dates set out below.

HIS MAJESTY THE KING IN RIGHT OF ONTARIO as represented by the Minister of Economic Development, Job Creation and Trade

	Development, Job Creation and Trade
Date	Name: Clara Chan Title: Assistant Deputy Minister, Small Business and Program Delivery, Ministry of Economic Development, Job Creation and Trade
	UNITED COUNTIES OF LEEDS AND GRENVILLE
Date	Name: Geoff Clarke Title: Clerk
	I have authority to bind the Recipient.
Date	Name: Nancy Peckford Title: Warden
	I have authority to bind the Recipient.

SCHEDULE "A"

GENERAL TERMS AND CONDITIONS

A1.0 INTERPRETATION AND DEFINITIONS

- A1.1 **Interpretation.** For the purposes of interpretation:
 - (a) words in the singular include the plural and vice-versa;
 - (b) words in one gender include all genders;
 - (c) the headings do not form part of the Agreement; they are for reference only and will not affect the interpretation of the Agreement;
 - (d) any reference to dollars or currency will be in Canadian dollars and currency; and
 - (e) "include", "includes" and "including" denote that the subsequent list is not exhaustive.
- A1.2 **Definitions.** In the Agreement, the following terms will have the following meanings:
 - "Agreement" means this agreement entered into between the Province and the Recipient, all of the Schedules listed in Section 1.1, and any amending agreement entered into pursuant to Section 3.1.
 - "Approved Participant" means an individual in a business, professional or official capacity who has been approved by the Recipient as a participant, in either the Starter Company Plus program or in the Summer Company program.
 - "Budget" means the budget attached to the Agreement and more particularly described as the MEDJCT Program Funding Budget in section B of Schedule "D".
 - "Business Day" means any working day, Monday to Friday inclusive, excluding statutory and other holidays, namely: New Year's Day; Family Day; Good Friday; Easter Monday; Victoria Day; Canada Day; Civic Holiday; Labour Day; Thanksgiving Day; Remembrance Day; Christmas Day; Boxing Day and any other day on which the Province has elected to be closed for business.
 - "Business Plan" means the business plan attached to the Agreement in Schedule "C" section C8.

- "Client" means an entrepreneur in a business, professional or official capacity who, or small business that, seeks the services of the Recipient under the SBEC Core program.
- "Clients and Approved Participants Data List" has the meaning ascribed to it in Section C4 of Schedule "C".
 - "Effective Date" means the date set out at the top of the Agreement.
- "Eligible Business" means a Starter Company Plus Eligible Business or a Summer Company Eligible Business.
- "Eligible Expenditures" means those expenditures, exclusive of HST, which are directly attributable to the SBEC Program as more particularly described in Schedule "H" that are incurred and paid by the Recipient during the term of the Agreement.
- "Event of Default" has the meaning ascribed to it in Section A13.1.
- "Expiry Date" means the expiry date set out in Schedule "B".

"Funding Year" means:

- (a) in the case of the first Funding Year, the period commencing on the Effective Date and ending on the following March 31; and
- (b) in the case of Funding Years subsequent to the first Funding Year, the period commencing on April 1 following the end of the previous Funding Year and ending on the following March 31.
- "Funds" means the money the Province provides to the Recipient pursuant to the Agreement.
- "Grantee" means an Eligible Business that has received a Micro-Grant in either the Starter Company Plus program or the Summer Company program.
- "Indemnified Parties" means His Majesty The King in right of Ontario, His ministers, agents, appointees, and employees.
- "Maximum Funds" means the maximum amount of Funds set out in Schedule "B" that the Province will provide to the Recipient under the Agreement.
- "Micro-Grant" means a grant of up to \$5000 of the Funds provided under the Starter Company Plus program or of up to \$3000 of the Funds provided under Summer Company program, as more particularly set out in Schedule "C".

- "Micro-Grant Agreement" means the Micro-Grant agreement entered into between the Recipient and any Approved Participant that the Recipient has further approved for a Micro-Grant, the foregoing subject to and in accordance with the terms and conditions of this Agreement and Schedule "C".
- "Notice" means any communication given or required to be given pursuant to the Agreement.
- "Notice Period" means the period of time within which the Recipient is required to remedy an Event of Default pursuant to Section A13.3(b), and includes any such period or periods of time by which the Province extends that time in accordance with Section A13.4.
- "Parties" means the Province and the Recipient.
- "Party" means either the Province or the Recipient.
- "Reports" means the reports set out in Schedule "F".
- "Program Guidelines" has the meaning ascribed to it in section A2.1(e). \
- "Program Plan" means the program plan attached to the Agreement in Schedule "C" section C8.
- "SC Eligible Business" has the meaning given to it in Schedule "C".
- "SCP Eligible Business" has the meaning given to it in Schedule "C".
- **"SBEC Core"** means the program described in Schedule "C", the Program Guidelines and the Program Plan.
- **"SBEC Program"** means the program described in Schedule "C", the Program Guidelines and the Program Plan that consists of SBEC Core, Starter Company Plus and Summer Company programs.
- "Starter Company Plus" or "SCP" means the program described in Schedule "C", the Program Guidelines and the Program Plan.
- "Summer Company" or "SC" means the program described in Schedule "C", the Program Guidelines and the Program Plan.

A2.0 REPRESENTATIONS, WARRANTIES, AND COVENANTS

A2.1 **General.** The Recipient represents, warrants, and covenants that:

- (a) it is, and will continue to be, a validly existing legal entity with full power to fulfill its obligations under the Agreement;
- (b) it has, and will continue to have, the experience and expertise necessary to carry out the SBEC Program;
- (c) it is in compliance with, and will continue to comply with, all federal and provincial laws and regulations, all municipal by-laws, and any other orders, rules, and by-laws related to any aspect of the SBEC Program, the Funds, or both;
- (d) unless otherwise provided for in the Agreement, any information the Recipient provided to the Province in support of its request for Funds (including information relating to any eligibility requirements) was true and complete at the time the Recipient provided it and will continue to be true and complete;
- (e) it shall carry out the SBEC Program in compliance with Schedule "C"; the Province's program guidelines (the "**Program Guidelines**"), copies of which the Recipient acknowledges and agrees it has received from the Province; the Program Plan; and the Business Plan;
- (f) the Recipient shall provide all services to the public under the SBEC Program in accordance with the *French Language Services Act* (Ontario), including, but not limited to, providing signs, notices and other information on such services in French and making it known to members of the public that such services are available in French. The Recipient shall, among other things that the Province may require from time to time, ensure to the Province's satisfaction that:
 - (i) any person may communicate with the Recipient in both French and English;
 - (ii) any person may receive the services under the SBEC Program in both French and English;
 - (iii) the portions of the Recipient's website relating to the SBEC Program are available in French;
 - (iv) all public documents relating to the SBEC Program are available in French:
 - (v) bilingual (English/French) signs relating to the SBEC Program are posted as needed;

- (vi) it has developed a protocol for providing Francophone clients with services in French; and
- (vii) it shall submit the French Language Services Checklist described in Schedule "F"; and
- (g) It shall comply with the terms and requirements of Schedule "I" Communications and Confidentiality Protocol.
- A2.2 **Execution of Agreement.** The Recipient represents and warrants that it has:
 - (a) the full power and authority to enter into the Agreement; and
 - (b) taken all necessary actions to authorize the execution of the Agreement, including if the Recipient is a municipality, passing a municipal by-law authorizing the Recipient to enter into the Agreement.
- A2.3 **Governance.** The Recipient represents, warrants, and covenants that it has, will maintain in writing, and will follow:
 - (a) a code of conduct and ethical responsibilities for all persons at all levels of the Recipient's organization;
 - (b) procedures to enable the Recipient's ongoing effective functioning;
 - (c) decision-making mechanisms for the Recipient;
 - (d) procedures to enable the Recipient to manage Funds prudently and effectively;
 - (e) procedures to enable the Recipient to complete the SBEC Program successfully;
 - (f) procedures to enable the Recipient to identify risks to the completion of the SBEC Program and strategies to address the identified risks, all in a timely manner;
 - (g) procedures to enable the preparation and submission of all Reports required pursuant to Article A7.0; and
 - (h) procedures to enable the Recipient to address such other matters as the Recipient considers necessary to enable the Recipient to carry out its obligations under the Agreement.
- A2.4 **Supporting Proof.** Upon the request of the Province, the Recipient will provide the Province with proof of the matters referred to in Article A2.0.

A3.0 TERM OF THE AGREEMENT

A3.1 **Term.** The term of the Agreement will commence on the Effective Date and will expire on the Expiry Date unless terminated earlier pursuant to Article A11.0, Article A12.0, or Article A13.0.

A4.0 FUNDS AND CARRYING OUT THE SBEC PROGRAM

- A4.1 **Funds Provided.** The Province will, subject to the terms and conditions of the Agreement:
 - (a) provide the Recipient up to the Maximum Funds for the purpose of carrying out the SBEC Program;
 - (b) provide the Funds to the Recipient in accordance with the payment schedule set out in Schedule "E"; and
 - (c) deposit the Funds into an account designated by the Recipient provided that the account:
 - (i) resides at a Canadian financial institution; and
 - (ii) is in the name of the Recipient.

A4.2 **Limitation on Payment of Funds.** Despite Section A4.1:

- (a) the Province is not obligated to provide any Funds to the Recipient until the Recipient provides the certificates of insurance or other proof as the Province may request pursuant to Section A10.2;
- (b) the Province is not obligated to provide instalments of Funds until it is satisfied with the progress of the SBEC Program;
- (c) the Province may adjust the amount of Funds it provides to the Recipient in any Funding Year based upon the Province's assessment of the information the Recipient provides to the Province pursuant to Section A7.1;
- (d) if, pursuant to the *Financial Administration Act* (Ontario), the Province does not receive the necessary appropriation from the Ontario Legislature for payment under the Agreement, the Province is not obligated to make any such payment, and, as a consequence, the Province may:
 - (i) reduce the amount of Funds and, in consultation with the Recipient, change the SBEC Program; or

- (ii) terminate the Agreement pursuant to Section A12.1;
- (e) If the Recipient is a municipality, the Province is not obligated to provide any Funds to the Recipient until the Recipient provides evidence satisfactory to the Province that the Recipient's council has authorized the execution of this Agreement by the Recipient by municipal by-law.
- A4.3 Use of Funds and Carry Out the SBEC Program. The Recipient will do all of the following:
 - (a) carry out the SBEC Program in accordance with the Agreement;
 - (b) use the Funds only for the purpose of carrying out the SBEC Program;
 - (c) spend the Funds only on account of Eligible Expenditures and in accordance with the Budget; and
 - (d) not use the Funds to cover any cost that has or will be funded or reimbursed by one or more of any third party, ministry, agency, or organization of the Government of Ontario.
- **A4.4 Despite Section A4.3(c).** Despite Section A4.3(c), the Recipient may, within any one Funding Year, subject to Section A4.10 and provided that the Recipient complies with the conditions set out in Section A4.9:
 - (a) transfer Funds from any single line within the expenses category 'SBEC Core' in the Budget to another single expense line within the expenses category 'SBEC Core' in the Budget, provided that the transfers do not result in a change to any line in the expenses category heading 'SBEC Core' in the Budget that is more than 10% higher than the original amount in the line in the Budget, and provided that at all times the following condition is met:
 - (i) Administration: The amount of the line item for 'Administrative Expenses' under the category heading 'SBEC Core' in the Budget, for the Funding Year within which the transfer is made, shall not exceed 10% of the total amount of Funds allocated to the 'SBEC Core' expense category in the Budget for that Funding Year;
 - (b) provided the condition set out in subsection A4.4(a)(i) is complied with, transfer any amount of Funds from any single line within the expenses category heading 'SBEC Core' in the Budget to:

- (i) the expenses category 'Starter Company Plus' in the Budget wherein 25% of the transferred amount shall be allocated to the line item 'SCP Project Delivery', and the remaining 75% shall be allocated towards the line item 'SCP Micro Grants'; or
- (ii) the expenses category 'Summer Company' in the Budget wherein 25% of the transferred amount shall be allocated to the line item 'SC Project Delivery', and the remaining 75% shall be allocated to the line time 'SC Micro Grants';
- (c) provided that at no time shall the total amount of Funds allocated to the expense category 'Summer Company' in the Budget be less than \$3,000 and that the transfer shall not occur prior to August 31st of the Funding Year in which the transfer occurs, transfer Funds in one or both of the following ways:
 - (i) transfer any amount of Funds from the line 'SC Project Delivery' under the expenses category 'Summer Company' in the Budget to the expenses category 'Starter Company Plus' in the Budget wherein 25% of the transferred amount shall be earmarked for the line 'SCP Project Delivery', and the remaining 75% shall be allocated towards the line 'SCP Micro Grants' under;
 - (ii) transfer any amount of Funds from the line 'SC Micro-Grants' under the expenses category 'Summer Company' in the Budget to the expenses category 'Starter Company Plus' in the Budget wherein 25% of the transferred amount shall be earmarked for the line 'SCP Project Delivery', and the remaining 75% shall be allocated towards the line 'SCP Micro Grants' under.

For certainty, this Section A4.3 does not at any time permit the Recipient to transfer any Funds allocated to one Funding Year in the Budget to any other Funding Year in the Budget.

A4.5 **Interest Bearing Account.** If the Province provides Funds before the Recipient's immediate need for the Funds, the Recipient will place the Funds in an interest bearing account in the name of the Recipient at a Canadian financial institution.

- A4.6 **Interest.** If the Recipient earns any interest on the Funds, the Province may:
 - (a) deduct an amount equal to the interest from any further instalments of Funds; or
 - (b) demand from the Recipient the payment of an amount equal to the interest.
- A4.7 **Rebates, Credits, and Refunds.** The Province will calculate Funds based on Eligible Expenditures, less any costs (including taxes) for which the Recipient has received, will receive, or is eligible to receive, a rebate, credit, or refund.
- A4.8 **Updates to Program Guidelines**. The Recipient is responsible for obtaining updated versions, if any, of the Program Guidelines from the Province.
- A4.9 **Conditions of Reallocation of Funds under Section A4.4**. The Recipient shall not be entitled to transfer any Funds within the Budget in accordance with Section A4.4 unless the following conditions are complied with:
 - (a) the Recipient has given the Province prior written notice, in form and substance satisfactory to the Province, of the Recipient's intent to transfer the Funds, and has received the Province's written approval to proceed with the proposed transfer or transfers set out in such notice; and
 - (b) there shall be no change to the total amount of Funds allocated to any one Funding Year in the Budget.
- A4.10 **Budget Compliance Decisions of Province Final**. In the event of any ambiguity or interpretation issues regarding whether or not any transfer or combination of transfers of Funds by the Recipient resulting in a variance from the original Budget constitutes a permitted variance from the Budget, which variances may be permitted only if they comply with Section A4.4, the Province reserves the exclusive right to make a determination of whether or not such transfer or combination of transfers is permitted in accordance with Section A4.4. Such decision of the Province shall be final and determinative.

A5.0 RECIPIENT'S ACQUISITION OF GOODS OR SERVICES, AND DISPOSAL OF ASSETS

A5.1 **Acquisition.** If the Recipient acquires goods, services, or both with the Funds, it will:

- (a) do so through a process that promotes the best value for money; and
- (b) comply with the Broader Public Sector Accountability Act, 2010
 (Ontario), including any procurement directive issued thereunder, to the extent applicable.
- A5.2 **Disposal.** The Recipient will not, without the Province's prior written consent, sell, lease, or otherwise dispose of any asset purchased or created with the Funds or for which Funds were provided, the cost of which exceeded the amount set out in Schedule "B" at the time of purchase.

A6.0 CONFLICT OF INTEREST

- A6.1 **No Conflict of Interest.** The Recipient will carry out the SBEC Program and use the Funds without an actual, potential, or perceived conflict of interest.
- A6.2 **Conflict of Interest Includes.** For the purposes of Article A6.0, a conflict of interest includes any circumstances where:
 - (a) the Recipient; or
 - (b) any person who has the capacity to influence the Recipient's decisions,

has outside commitments, relationships, or financial interests that could, or could be seen to, interfere with the Recipient's objective, unbiased, and impartial judgment relating to the SBEC Program, the use of the Funds, or both.

A6.3 **Disclosure to Province.** The Recipient will:

- (a) disclose to the Province, without delay, any situation that a reasonable person would interpret as an actual, potential, or perceived conflict of interest; and
- (b) comply with any terms and conditions that the Province may prescribe as a result of the disclosure.

A7.0 REPORTS, ACCOUNTING, AND REVIEW

A7.1 **Preparation and Submission.** The Recipient will:

- (a) submit to the Province at the address referred to in Section A17.1, all Reports in accordance with the timelines and content requirements set out in Schedule "F", or in a form as specified by the Province from time to time;
- (b) submit to the Province at the address referred to in Section A17.1, any

- other reports as may be requested by the Province in accordance with the timelines and content requirements specified by the Province;
- (c) ensure that all Reports and other reports are completed to the satisfaction of the Province; and
- (d) ensure that all Reports and other reports are signed on behalf of the Recipient by an authorized signing officer.
- A7.2 **Record Maintenance.** The Recipient will keep and maintain:
 - (a) all financial records (including invoices) relating to the Funds or otherwise to the SBEC Program in a manner consistent with generally accepted accounting principles; and
 - (b) all non-financial documents and records relating to the Funds or otherwise to the SBEC Program.
- A7.3 **Inspection.** The Province, any authorized representative, or any independent auditor identified by the Province may, at the Province's expense, upon twenty-four hours' Notice to the Recipient and during normal business hours, enter upon the Recipient's premises to review the progress of the SBEC Program and the Recipient's allocation and expenditure of the Funds and, for these purposes, the Province, any authorized representative, or any independent auditor identified by the Province may take one or more of the following actions:
 - (a) inspect and copy the records and documents referred to in Section A7.2;
 - (b) remove any copies made pursuant to Section A7.3(a) from the Recipient's premises; and
 - (c) conduct an audit or investigation of the Recipient in respect of the expenditure of the Funds, the SBEC Program, or both.
- A7.4 **Disclosure.** To assist in respect of the rights provided for in Section A7.3, the Recipient will disclose any information requested by the Province, any authorized representatives, or any independent auditor identified by the Province, and will do so in the form requested by the Province, any authorized representative, or any independent auditor identified by the Province, as the case may be.
- A7.5 **No Control of Records.** No provision of the Agreement will be construed so as to give the Province any control whatsoever over the Recipient's records.
- A7.6 **Auditor General.** The Province's rights under Article A7.0 are in addition to any rights provided to the Auditor General pursuant to Section 9.1 or 9.2 of the

Auditor General Act (Ontario), as applicable.

A8.0 COMMUNICATIONS REQUIREMENTS

- A8.1 **Acknowledge Support.** Unless otherwise directed by the Province, the Recipient will:
 - (a) acknowledge the support of the Province for the SBEC Program; and
 - (b) ensure that the acknowledgement referred to in Section A8.1(a) is in a form and manner as directed by the Province.
- A8.2 **Publication.** The Recipient will indicate, in any of its SBEC Program-related publications, whether written, oral, or visual, that the views expressed in the publication are the views of the Recipient and do not necessarily reflect those of the Province.

A9.0 INDEMNITY

A9.1 **Indemnification.** The Recipient will indemnify and hold harmless the Indemnified Parties from and against any and all liability, loss, costs, damages, and expenses (including legal, expert and consultant fees), causes of action, actions, claims, demands, lawsuits, or other proceedings, by whomever made, sustained, incurred, brought, or prosecuted, in any way arising out of or in connection with the SBEC Program or otherwise in connection with the Agreement, unless solely caused by the negligence or wilful misconduct of the Indemnified Parties.

A10.0 INSURANCE

- A10.1 Recipient's Insurance. The Recipient represents, warrants, and covenants that it has, and will maintain, at its own cost and expense, with insurers having a secure A.M. Best rating of B+ or greater, or the equivalent, all the necessary and appropriate insurance that a prudent person carrying out a project similar to the SBEC Program would maintain, including commercial general liability insurance on an occurrence basis for third party bodily injury, personal injury, and property damage, to an inclusive limit of not less than the amount set out in Schedule "B" per occurrence. The insurance policy will include the following:
 - (a) the Indemnified Parties as additional insureds with respect to liability arising in the course of performance of the Recipient's obligations under, or otherwise in connection with, the Agreement;
 - (b) a cross-liability clause;
 - (c) contractual liability coverage; and

(d) a 30-day written notice of cancellation.

A10.2 **Proof of Insurance.** The Recipient will:

- (a) provide to the Province, either:
 - (i) certificates of insurance that confirm the insurance coverage as provided for in Section A10.1; or
 - (ii) other proof that confirms the insurance coverage as provided for in Section A10.1; and
- (b) upon the request of the Province, provide to the Province a copy of any insurance policy.

A11.0 TERMINATION ON NOTICE

- A11.1 **Termination on Notice.** The Province may terminate the Agreement at any time without liability, penalty, or costs upon giving at least 30 days' Notice to the Recipient.
- A11.2 **Consequences of Termination on Notice by the Province.** If the Province terminates the Agreement pursuant to Section A11.1, the Province may take one or more of the following actions:
 - (a) cancel further instalments of Funds;
 - (b) demand from the Recipient the payment of any Funds remaining in the possession or under the control of the Recipient; and
 - (c) determine the reasonable costs for the Recipient to wind down the SBEC Program, and do either or both of the following:
 - (i) permit the Recipient to offset such costs against the amount the Recipient owes pursuant to Section A11.2(b); and
 - (ii) subject to Section A4.1(a), provide Funds to the Recipient to cover such costs.

A12.0 TERMINATION WHERE NO APPROPRIATION

A12.1 **Termination Where No Appropriation.** If, as provided for in Section A4.2(e), the Province does not receive the necessary appropriation from the Ontario Legislature for any payment the Province is to make pursuant to the

- Agreement, the Province may terminate the Agreement immediately without liability, penalty, or costs by giving Notice to the Recipient.
- A12.2 **Consequences of Termination Where No Appropriation.** If the Province terminates the Agreement pursuant to Section A12.1, the Province may take one or more of the following actions:
 - (a) cancel further instalments of Funds;
 - (b) demand from the Recipient the payment of any Funds remaining in the possession or under the control of the Recipient; and
 - (c) determine the reasonable costs for the Recipient to wind down the SBEC Program and permit the Recipient to offset such costs against the amount owing pursuant to Section A12.2(b).
- A12.3 **No Additional Funds.** If, pursuant to Section A12.2(c), the Province determines that the costs to wind down the SBEC Program exceed the Funds remaining in the possession or under the control of the Recipient, the Province will not provide additional Funds to the Recipient.

A13.0 EVENT OF DEFAULT, CORRECTIVE ACTION, AND TERMINATION FOR DEFAULT

- A13.1 **Events of Default.** Each of the following events will constitute an Event of Default:
 - (a) in the opinion of the Province, the Recipient breaches any representation, warranty, covenant, or other material term of the Agreement, including failing to do any of the following in accordance with the terms and conditions of the Agreement:
 - (i) carry out the SBEC Program;
 - (ii) use or spend Funds; or
 - (iii) provide, in accordance with Section A7.1, Reports or such other reports as may have been requested pursuant to Section A7.1(b);
 - (b) the Recipient's operations, its financial condition, or its organizational structure, changes such that it no longer meets one or more of the eligibility requirements of the program under which the Province provides the Funds;
 - (c) the Recipient makes an assignment, proposal, compromise, or arrangement for the benefit of creditors, or a creditor makes an

- application for an order adjudging the Recipient bankrupt, or applies for the appointment of a receiver; or
- (d) the Recipient ceases to operate.
- A13.2 Consequences of Events of Default and Corrective Action. If an Event of Default occurs, the Province may, at any time, take one or more of the following actions:
 - (a) initiate any action the Province considers necessary in order to facilitate the successful continuation or completion of the SBEC Program;
 - (b) provide the Recipient with an opportunity to remedy the Event of Default;
 - (c) suspend the payment of Funds for such period as the Province determines appropriate;
 - (d) reduce the amount of the Funds;
 - (e) cancel further instalments of Funds;
 - (f) demand from the Recipient the payment of any Funds remaining in the possession or under the control of the Recipient;
 - (g) demand from the Recipient the payment of an amount equal to any Funds the Recipient used, but did not use in accordance with the Agreement;
 - (h) demand from the Recipient the payment of an amount equal to any Funds the Province provided to the Recipient; and
 - (i) terminate the Agreement at any time, including immediately, without liability, penalty or costs to the Province upon giving Notice to the Recipient.
- A13.3 **Opportunity to Remedy.** If, in accordance with Section A13.2(b), the Province provides the Recipient with an opportunity to remedy the Event of Default, the Province will give Notice to the Recipient of:
 - (a) the particulars of the Event of Default; and
 - (b) the Notice Period.
- A13.4 **Recipient not Remedying.** If the Province provided the Recipient with an opportunity to remedy the Event of Default pursuant to Section A13.2(b), and:

- (a) the Recipient does not remedy the Event of Default within the Notice Period:
- (b) it becomes apparent to the Province that the Recipient cannot completely remedy the Event of Default within the Notice Period; or
- (c) the Recipient is not proceeding to remedy the Event of Default in a way that is satisfactory to the Province,

the Province may extend the Notice Period, or initiate any one or more of the actions provided for in Sections A13.2(a), (c), (d), (e), (f), (g), (h), and (i).

A13.5 **When Termination Effective.** Termination under Article will take effect as provided for in the Notice.

A14.0 FUNDS AT THE END OF A FUNDING YEAR

- A14.1 **Funds at the End of a Funding Year.** Without limiting any rights of the Province under Section A13.0, if the Recipient has not spent all of the Funds allocated for the Funding Year as provided for in the Budget, the Province may take one or both of the following actions:
 - (a) demand from the Recipient payment of the unspent Funds; and
 - (b) adjust the amount of any further instalments of Funds accordingly.

A15.0 FUNDS UPON EXPIRY

A15.1 **Funds Upon Expiry.** The Recipient will, upon expiry of the Agreement, pay to the Province any Funds remaining in its possession or under its control.

A16.0 DEBT DUE AND PAYMENT

- A16.1 **Payment of Overpayment.** If at any time the Province provides Funds in excess of the amount to which the Recipient is entitled under the Agreement, the Province may:
 - (a) deduct an amount equal to the excess Funds from any further instalments of Funds; or
 - (b) demand that the Recipient pay an amount equal to the excess Funds to the Province.
- A16.2 **Debt Due.** If, pursuant to the Agreement:
 - (a) the Province demands from the Recipient the payment of any Funds or

- an amount equal to any Funds; or
- (b) the Recipient owes any Funds or an amount equal to any Funds to the Province, whether or not the Province has demanded their payment,

such Funds or other amount will be deemed to be a debt due and owing to the Province by the Recipient, and the Recipient will pay the amount to the Province immediately, unless the Province directs otherwise.

- A16.3 **Interest Rate.** The Province may charge the Recipient interest on any money owing by the Recipient at the then current interest rate charged by the Province of Ontario on accounts receivable.
- A16.4 **Payment of Money to Province.** The Recipient will pay any money owing to the Province by cheque payable to the "Ontario Minister of Finance" and delivered to the Province set out in Schedule "B".
- A16.5 **Fails to Pay.** Without limiting the application of Section 43 of the *Financial Administration Act* (Ontario), if the Recipient fails to pay any amount owing under the Agreement, His Majesty The King in right of Ontario may deduct any unpaid amount from any money payable to the Recipient by His Majesty The King in right of Ontario.

A17.0 NOTICE

- A17.1 **Notice in Writing and Addressed.** Notice will be in writing and will be delivered by email, postage-prepaid mail, or personal delivery and will be addressed to the Province and the Recipient respectively set out in Schedule "B", or as either Party later designates to the other by Notice.
- A17.2 **Notice Given.** Notice will be deemed to have been received:
 - (a) in the case of postage-prepaid mail, five Business Days after the Notice is mailed; or
 - (b) in the case of email or personal delivery, one (1) Business Day after the Notice is delivered.
- A17.3 **Postal Disruption.** Despite Section A17.2(a), in the event of a postal disruption:
 - (a) Notice by postage-prepaid mail will not be deemed to be received; and
 - (b) the Party giving Notice will give Notice by email or personal delivery.

A18.0 CONSENT BY PROVINCE AND COMPLIANCE BY RECIPIENT

A18.1 **Consent.** When the Province provides its consent pursuant to the Agreement, it may impose any terms and conditions on such consent and the Recipient will comply with such terms and conditions.

A19.0 SEVERABILITY OF PROVISIONS

A19.1 **Invalidity or Unenforceability of Any Provision.** The invalidity or unenforceability of any provision of the Agreement will not affect the validity or enforceability of any other provision of the Agreement. Any invalid or unenforceable provision will be deemed to be severed.

A20.0 WAIVER

- A20.1 **Waiver Request.** Either Party may, in accordance with the Notice provision set out in Article A17.0, ask the other Party to waive an obligation under the Agreement.
- A20.2 **Waiver Applies.** Any waiver a Party grants in response to a request made pursuant to Section A20.1 will:
 - (a) be valid only if the Party granting the waiver provides it in writing; and
 - (b) apply only to the specific obligation referred to in the waiver.

A21.0 INDEPENDENT PARTIES

A21.1 **Parties Independent.** The Recipient is not an agent, joint venturer, partner, or employee of the Province, and the Recipient will not represent itself in any way that might be taken by a reasonable person to suggest that it is, or take any actions that could establish or imply such a relationship.

A22.0 ASSIGNMENT OF AGREEMENT OR FUNDS

- A22.1 **No Assignment.** The Recipient will not, without the prior written consent of the Province, assign any of its rights or obligations under the Agreement.
- A22.2 **Agreement Binding.** All rights and obligations contained in the Agreement will extend to and be binding on the Parties' respective heirs, executors, administrators, successors, and permitted assigns.

A23.0 GOVERNING LAW

A23.1 **Governing Law.** The Agreement and the rights, obligations, and relations of the Parties will be governed by and construed in accordance with the laws of the Province of Ontario and the applicable federal laws of Canada. Any actions

or proceedings arising in connection with the Agreement will be conducted in the courts of Ontario, which will have exclusive jurisdiction over such proceedings.

A24.0 FURTHER ASSURANCES

A24.1 Agreement into Effect. The Recipient will provide such further assurances as the Province may request from time to time with respect to any matter to which the Agreement pertains, and will otherwise do or cause to be done all acts or things necessary to implement and carry into effect the terms and conditions of the Agreement to their full extent.

A25.0 JOINT AND SEVERAL LIABILITY

A25.1 **Joint and Several Liability.** Where the Recipient is comprised of more than one entity, all such entities will be jointly and severally liable to the Province for the fulfillment of the obligations of the Recipient under the Agreement.

A26.0 RIGHTS AND REMEDIES CUMULATIVE

A26.1 **Rights and Remedies Cumulative.** The rights and remedies of the Province under the Agreement are cumulative and are in addition to, and not in substitution for, any of its rights and remedies provided by law or in equity.

A27.0 FAILURE TO COMPLY WITH OTHER AGREEMENTS

A27.1 **Other Agreements.** If the Recipient:

- (a) has failed to comply with any term, condition, or obligation under any other agreement with His Majesty The King in right of Ontario or one of His agencies (a "Failure");
- (b) has been provided with notice of such Failure in accordance with the requirements of such other agreement;
- (c) has, if applicable, failed to rectify such Failure in accordance with the requirements of such other agreement; and
- (d) such Failure is continuing,

the Province may suspend the payment of Funds for such period as the Province determines appropriate.

A28.0 SURVIVAL

A28.1 **Survival.** The following Articles and Sections, and all applicable cross-referenced Sections and Schedules, will continue in full force and effect for a

period of seven years from the date of expiry or termination of the Agreement: Article 1.0, Article 5.0, Article A1.0 and any other applicable definitions, Section A2.1(a), Section A2.2, Sections A4.2(e), A4.5, A4.6, A.4.7 Section A5.2, Section A7.1 (to the extent that the Recipient has not provided the Reports or other reports as may have been requested to the satisfaction of the Province), Sections A7.2, A7.3, A7.4, A7.5, A7.6, Article A8.0, Article A9.0, Section A11.2, Sections A12.2, A12.3, Sections A13.1, A13.2(d), (e), (f), (g) and (h), Article A15.0, Article A16.0, Article A17.0, Article A19.0, Section A22.2, Article A23.0, Article A25.0, Article A26.0, Article A27.0 and Article A28.0.

- END OF GENERAL TERMS AND CONDITIONS -

SCHEDULE "B"

SBEC PROGRAM SPECIFIC INFORMATION

Maximum Funds	\$225,527
Expiry Date	March 31, 2025
Amount for the purposes of Section A5.2 (Disposal) of Schedule "A"	\$ 2,000
Insurance	\$ 2,000,000
Contact information for the purposes of Notice to the Province	Position: Eric Ciullo, (A) Manager, Program and Contract Management Address: Ministry of Economic Development, Job Creation and Trade Small Business Branch Program and Contract Management Unit 56 Wellesley St West, 4th floor Toronto, Ontario M7A 2E7 Email: eric.ciullo@ontario.ca
Contact information for the purposes of Notice to the Recipient	Position: Ann Weir, Economic Development Manager, United Counties of Leeds and Grenville Address: 32 Wall Street, Suite 300 Brockville, ON K6V 4R9 Email: ann.weir@uclg.on.ca
Contact information for the senior financial person in the Recipient organization (e.g., CFO, CAO) – to respond as required to requests from the Province	Position: Ray Callery, Chief Administrative Officer Address: 25 Central Ave. West, Suite 100, Brockville, ON K6V 4N6 Email: ray.callery@uclg.on.ca

SCHEDULE "C"

SBEC PROGRAM

The Recipient shall deliver SBEC programs including SBEC Core, Starter Company Plus and Summer Company, set out in further detail below.

The Recipient shall ensure that all third party mentors and consultants engaging with Clients or Approved Participants in the SBEC Program are bound by appropriate confidentiality, non-compete, and conflict of interest provisions in agreements with the Recipient and Client or Approved Participants, as applicable.

C1. SBEC PROGRAM OBJECTIVES

The objectives of the SBEC Core, Starter Company Plus and Summer Company programs are set out below:

SBEC PROGRAM	OBJECTIVES
1. SBEC Core	This program shall provide business advisory supports and skills development to Ontario's entrepreneurs and small businesses to improve the success rate and longevity of small businesses and build growth and prosperity in local communities.
2. Starter Company Plus	 The program shall provide training, mentoring and Micro-Grants of up to \$5,000 of the Funds to Approved Participants to start, expand or buy a small business. Address local and/or regional economic development needs, and where appropriate focus on special industries and sectors.
3. Summer Company	 The program shall provide training, mentoring and Micro-Grants of up to \$3,000 to youth entrepreneurs who wish to start a full-time business over the summer. Inspire more youth to choose entrepreneurship as a career option and equip them with tools to succeed.

C2. SBEC PROGRAM COMPONENTS

The Recipient shall deliver all SBEC Program components below.

SBEC PROGRAM	COMPONENTS
1. SBEC Core	Triaging/Inquiries The Recipient shall: Respond to inquiries related to entrepreneurship and small business, and Recipient service offerings (initiatives, programs and services available). Direct members of the public to appropriate Recipient services or refer to other entrepreneurship stakeholder services. Business Advisory/Coaching The Recipient shall work with Clients to provide personalized options, information and advisory support to address their business needs. The Recipient shall offer: Initial one-on-one consultation, on a no fee basis to each Client. Any additional consultation (advanced/in-depth) may be offered to the Client. Fees, if any, and the amount (cost-recovery or otherwise) are to be determined by the Recipient. The consultation can take place at the Recipient location, offsite, or through virtual delivery.
	 Mentorship and/or coaching services to Clients. Services may be delivered on a non-fee or fee basis. Referrals for third party "professional" consultations (i.e. accountants, real estate). Business Skill Development The Recipient shall assist Clients in starting, maintaining or expanding their small business through short term workshops,
	events or activities. The Recipient shall:

- Conduct and/or facilitate seminars and workshops that focus on entrepreneurship, small business and business development. Other than the initial consultation which shall be complementary, fees, if any, are to be determined by the Recipient.
- Host and/or organize networking activities or events. These activities or events can be targeted to serve specific demographics (e.g., Francophone, women, Indigenous and youth entrepreneurs), to be determined by the Recipient.

Resources

To raise the profile and promote small businesses in Ontario, the Recipient shall offer the following resources to assist businesses to proposer and expand:

- Conduct outreach services to the community to promote the services of the Recipient and develop partnerships within the community.
- Provide computer stations (with internet) and business resources for Clients.

The Recipient shall undertake post-SBEC Core program reporting with all Clients to obtain outcomes performance reporting information from Clients at exit or until an outcome can be reported.

2. Starter Company Plus

The Recipient shall deliver all four components at their sites:

- 1. Approved participant intake
- 2. Training and skills development
- 3. Mentorship
- 4. Micro-Grants (Funds contributed by the Province up to \$5,000)

The Recipient shall ensure that all Approved Participants and Grantees who are eligible and approved by the Recipient undertake the second and third components set out above. The fourth component is not required. The availability of the MicroGrant component for an Approved Participant shall be determined by the Recipient in accordance with the Program Guidelines.

The Recipient shall determine an individual's eligibility for Starter Company Plus program as well as their general business needs.

The Recipient shall:

- Assess individuals based on eligibility requirements set out in Schedule "C" and additional local criteria developed by the Recipient needed to select Approved Participants from a pool of applicants.
 - If the individual is eligible, and the individual wishes to proceed with the initiative, the Recipient may accept the individual as an Approved Participant.
 - If the individual is not eligible for Starter Company Plus, the Recipient shall direct the individual to other entrepreneurship initiatives, programs and services.
- Have a decision-making process in place that provides rationale for approval to participate in the Starter Company Plus.
- Work with the Approved Participant to develop a customized learning plan outlining required training and mentorship based on the Approved Participant's business needs and goals.

Training and Skills Development

The objective of the training and skills development component is to help Approved Participants start, expand or purchase a business by providing short term workshops or activities. This can include seminars, workshops, networking events and experiential learning. Activities can be completed in a classroom, virtual one-on-one, or in a group setting.

The Recipient shall:

- Develop content and a suitable delivery method of training and skills development for each Approved Participant. The Recipient will organize, schedule and sequence the workshops to meet Approved Participants' needs in a way that is suitable for their organization.
- Provide short-term training and skills development opportunities to enhance business knowledge and skills to support Approved Participants in starting, expanding or purchasing a business.

 Monitor when an Approved Participant has finished the identified training on their learning plan.

Mentoring

The Recipient must match each Approved Participant with a designated mentor and/or a group of mentors to provide business expertise and support. Activities can include, but are not limited to, identifying challenges, working on problem solving strategies, developing networking skills, expanding contact networks and providing overall guidance.

The Recipient shall:

- Match each Approved Participant with a mentor who will provide support, entrepreneur advice and expertise for a minimum of three months.
- Recruit, train and coordinate a mentorship network to meet the needs of the program.
- Monitor the Approved Participant-mentor match and record when the component has been completed.

Approved Participants can participate in the training and skills development and mentorship component concurrently.

Micro-Grants

Each SCP Eligible Business that the Recipient approves for Micro-Grants shall receive up to \$5000 of the Funds. The Recipient may find funding locally to match or increase the Micro-Grant amount. The Micro-Grant is administered and distributed by the Recipient. All Grantees must also contribute 25% of the Micro-Grant amount (which may include in kind contributions) to its project to start, expand or buy a small business. The matching contribution may be waived by the Recipient under exceptional circumstances only.

The Recipient shall:

Establish a committee to review and approve Micro-Grant applications.

- Develop all required procedures and criteria governing Micro-Grant selection and administration including assessment of Approved Participants, approval for funding, all financial administration, banking, monitoring and issuing of T4As
- Prepare, negotiate, monitor and enter into Micro-Grant Agreements with Approved Participants prior to disbursement of Funds.
- The Micro-Grant Agreement shall provide up to \$5,000 of Funds to the Approved Participant and outline the terms and the conditions of the Micro-Grant including eligible expenditures, milestones and grounds for repayment and the following provisions:
 - Audit Rights for the Crown. The parties agree that audit (i) rights under the Micro-Grant Agreement (or such other term used in the Micro-Grant Agreement to refer to the agreement) shall inure to the benefit of the His Majesty The King in right of Ontario as represented by the Minister of Economic Development, Job Creation and Trade (the "Province"), any authorized representative or any independent auditor identified by the Province, which audit rights (including the right of inspection and review of the Approved Participant's (or such other term used in the Micro-Grant Agreement to refer to the Approved Participant) progress of its project under the Starter Company Plus program and any allocation and expenditure of Funds (or such other term used in the Micro-Grant Agreement to refer to the funds provided under the agreement) and to perform a full or partial audit of the Approved Participant) shall be carried out at the Province's expense and shall continue in full force and effect for a period of seven years from the date of expiry or termination of the Micro-Grant Agreement; and
 - (ii) Post-Starter Company Plus Program Reporting. The Approved Participant shall, if requested by the Recipient or the Province, provide business development progress reporting information such as the Approved Participant's business expansion (increase in a company's size, revenue, market share over time) and job creation for three consecutive funding years after exit from Starter Company Plus following the expiry date or termination of the Micro-Grant Agreement.

- Distribute Micro-Grants to all SCP Eligible Businesses who have been approved for a Micro-Grant subject to the terms and conditions of the Micro-Grant Agreement.
- Where Grantees fail to comply with Starter Company Plus requirements or any requirements under the Micro-Grant Agreement, the Recipient shall recoup all or part of the Funds.
- The Recipient shall ensure that the review and approval for Micro-Grant process is fair, transparent and accountable.
- The Recipient shall monitor Micro-Grant payments made to Grantees based on spending and progress against established program milestones. It will ensure that funds are being used for their intended purposes and request evidence of costs incurred and paid if necessary.

3. Summer Company

Intake- Application Process

Youth interested in participating in the Summer Company program will be required to submit an application, which includes a business plan and a description of the eligible business and cash flow. Those applicants will then be interviewed by the Recipient, assessed for their eligibility to be accepted as Approved Participants, approved in accordance with the eligibility requirements set out in section C.3 of Schedule "C" or declined, and informed if they have been accepted as Approved Participants.

The Recipient shall:

- Promote and market the program to targeted groups.
- Determine if potential applicants meet eligibility requirements as listed under Schedule "C" Section C3.
- Distribute Summer Company applications to youth applicants.
- Assist youth applicants in completing Summer Company applications.
- Assess submitted applications to determine if they meet eligibility and program requirements.
- Interview youth applicants and select Approved Participants.
- Ensure the Approved Participant has met all the eligibility requirements to participate as listed under Schedule "C" Section C3.

 Enter into Summer Company Micro-Grant Agreement with the Approved Participant acting as representative of a prospective SC Eligible Business.

Business Training and Coaching

The Recipient shall provide short term workshops or activities designed to help Approved Participants with the skills and tools to succeed in entrepreneurship. The training can focus on, but not be limited to marketing and sales, HST, record/bookkeeping, time management, customer service, insurance and risk management.

The Recipient shall:

- Recruit and coordinate business mentors. Mentors must have a
 valid criminal background check issued by the police within the
 last six months and have an understanding of the objectives,
 business planning and operations of Summer Company, and
 must maintain confidentiality of all information in addition to
 mentor and third party contractor obligations set out in this
 Schedule C.
- Assign the Approved Participant to a mentor or mentor group.
- Provide a minimum of 12 hours of business training and guidance per Approved Participant.
- Conduct one on-site visit at the project location for the Approved Participant for ongoing support and guidance.
- Monitor Approved Participant progress to ensure compliance with the business plan and cash flow forecasts submitted in the application.
- Conduct exit interviews with the Approved Participants to ensure all Summer Company requirements have been met.

Micro-Grants

Grantees are eligible to receive up to \$3000 of the Funds for Micro-Grants to support start-up costs and completion of their project under Summer Company. Micro-Grants are issued by the Recipient in two installments.

• an initial disbursement of up to \$1,500 for start-up expenses; and

 a final disbursement of up to \$1,500 for successful completion of the Approved Participant's project under the program and Micro-Grant Agreement

The Recipient shall:

- Establish a committee to review and approve Micro-Grant applications.
- Develop all required procedures and criteria governing Micro-Grant selection and administration including assessment of Approved Participants, approval for funding, all financial administration, banking, monitoring and issuing of T4As.
- Prepare, negotiate, monitor and enter into Micro-Grants with Approved Participants acting as a representative of the respective Approved Participant's prospective SC Eligible Business prior to disbursement of Funds which will be paid out in two instalments.
- The Micro-Grant Agreement shall provide up to \$3,000 of the Funds to the Grantee and outline the terms and the conditions of Micro-Grant including eligible expenditures, milestones and grounds for repayment and the following provisions:
 - Audit Rights for the Crown. The parties agree that audit rights under the Micro-Grant Agreement (or such other term used in the Micro-Grant Agreement to refer to the agreement) shall inure to the benefit of the His Majesty The King in right of Ontario as represented by the Minister of Economic Development, Job Creation and Trade (the "Province"), any authorized representative or any independent auditor identified by the Province, which audit rights (including the right of inspection and review of the Approved Participant's (or such other term used in the Micro-Grant Agreement to refer to the Approved Participant) progress of its project under the Summer Company program and any allocation and expenditure of Funds (or such other term used in the Micro-Grant Agreement to refer to the funds provided under the agreement) and to perform a full or partial audit of the Approved Participant) shall be carried out at the Province's expense and shall continue in full force and effect for a period of seven years from the date of expiry or termination of the Micro-Grant Agreement; and

- (ii) Post-Summer Company Program Reporting. The Approved Participant shall, if requested by the Recipient or the Province, provide business progress reporting information such as the Approved Participant's business expansion and job creation for three consecutive funding years after exit from Summer Company following the expiry date or termination of the Micro-Grant Agreement.
- Distribute the first instalment after execution of the Micro-Grant Agreement.
- Distribute the second instalment once the Approved Participant has completed all requirements of his or her project under the program and Micro-Grant Agreement.
- Where an Approved Participant fails to comply with Summer Company requirements or any requirements under the Micro-Grant Agreement, the Recipient shall recoup all or part of the Funds.
- The Recipient shall ensure that the review and approval for Micro-Grant process is fair, transparent and accountable.
- The Recipient shall monitor Micro-Grant payments made to Grantees based on spending and progress against established program milestones. It will ensure that funds are being used for their intended purposes and request evidence of costs incurred and paid if necessary.
- Funds allocated to Micro-Grants in the MEDJCT Program Funding Budget in section B of Schedule "D" Budget must be spent on Micro-Grants for Summer Company Grantee.

Reporting

The Recipient has the option to use the SCREEN platform to support the delivery of Summer Company. It is not a mandatory requirement.

Recipients are required to:

- Administer and approve applications through a delivery method of their choice. Recipients have the option to use the Summer Company Registration, Eligibility and Evaluation Network webbased system ("SCREEN").
- Report identified Summer Company performance measures to the Province through the Enterprise Centre Reporting ("ECR") system.

- Collect and submit success stories with, and subject to having obtained, written consent of the applicable Approved Participant.
- Distribute a survey to Approved Participants in a format and in accordance with the timelines to be provided by the Province.

Information Management and Privacy Provisions

The Recipient shall follow information management and privacy provisions in the Program Guidelines including without limitation:

- An acceptable use policy to provide a set of principles and practices governing all users of the Province's "SCREEN" web-based back office platform.
- Privacy policy to protect personal information of applicants and Approved Participants.

The Recipient will collect completed release and consent forms from Approved Participants in the form provided by the Province prior to publication or release of program success stories.

C3. MINIMUM ELIGIBILITY REQUIREMENTS

The Recipient shall approve applicants in accordance with the SBEC Program eligibility requirements or guidance described below at minimum.

SBEC Core provides general inquiry and advisory services support to entrepreneurs and small businesses with a client profile that is typically:

- Less than five (5) years in operation, and
- Have under ten (10) employees

SBEC PROGRAM	ELIGIBILITY
1. Starter Company Plus	Eligibility
i ius	Individuals applying for the program must satisfy the following eligibility requirements:
	 18 years of age or older at the time of registration; proposing starting a new company, expanding an existing company or buying a business in Ontario;

- not attending school full time nor returning to school;
- resident of Ontario;
- Canadian citizen or permanent resident;
- not enrolled in other comparable provincial employment or selfemployment related initiatives and programs that include or do not include financial assistance; and
- not currently enrolled concurrently in any comparable selfemployment or entrepreneurship training/financing initiatives and programs offered by government funded organizations.

Business Eligibility Criteria

Approved Participants must create a new business, operate or expand an existing business, or buy a business, in Ontario that meets the following criteria (an "SCP Eligible Business"):

- Is a sole proprietorship or a corporation in which the Approved Participant is the majority shareholder;
- Operates at arm's length from family business ventures;
- Operates in Ontario; and
- Is in compliance with all applicable laws.

While Starter Company Plus is open to all eligible individuals, it is a training and mentoring initiative geared towards assisting those in need of business knowledge and support.

Approval into Starter Company Plus is competitive and eligible applicants may not all be accepted. As the program aims to address local and/or regional economic development needs, the Recipient may prioritize participation based on specific industries and sectors.

For record keeping, the SBEC must provide a written rationale to justify the Approved Participant selection into the Starter Company Plus program.

2. Summer Company

Eligibility

Individuals applying for the program must satisfy the following eligibility requirements:

- a student between 15 and 29 years old as of April 30 of each Funding Year (a parent or guardian must sign the application for applicants under 18);
- starting a new eligible business (see below);

- attending school and returning to school in the fall (this includes full-time, part-time, homeschooling, e-learning, distance learning, apprenticeships, trade schools, etc.);
- a resident of Ontario;
- a Canadian citizen or a permanent resident;
- not working at another job or attending school for more than 12 hours per week during the term of the project under the program;
- self-employed as defined by the Canada Revenue Agency;
- able to work over the summer period:
 - o a minimum of 280 hours if a high school student
 - o a minimum of 420 hours if a post-secondary student
- has not received funding from Summer Company program in the past.

Under exceptional circumstances, exceptions may be granted by the Recipient.

Business Eligibility Criteria

Approved Participants must create a new business that meets the following criteria (an "SC Eligible Business"):

- Is a sole proprietorship or a corporation where the Approved Participant is the majority shareholder;
- Is an independent business venture;
- Is a new business, not previously registered or operated on an on-going basis;
- Operates at arm's length from family business ventures;
- Operates in Ontario;
- In which the Approved Participant spends an average of 35
 hours per week on the business operation for a minimum of 8
 weeks for high school students, or 12 consecutive weeks for
 post-secondary school students, from the business start date as
 stated in the business plan; and
- Is in compliance with all applicable laws.

Businesses that are not eligible:

- partnerships/co-operatives;
- franchises;
- distributorships;
- incorporated businesses that are controlled directly or indirectly by a person who would not be an eligible Youth under the Summer Company program;

C4. PERFORMANCE METRICS

The Recipient is responsible for reporting on activities and outcomes of the SBEC Program through the collection and reporting of key performance measures identified by the Province in accordance with this section C4, Table 1, Table 2 and Table 3 below and Schedule F. Explanations for the performance metrics listed below can be found on the Enterprise Centre Report (ECR) web portal (https://www.ontariocanada.com/ecr) or otherwise distributed by the Province.

Key Performance Indicators:

Table 1: Key Performance Indicators

Program	Metric
General	# of unique businesses supported: unique businesses served in the year by the Recipient including both new and existing or legacy clients.
	# of businesses supported through workshops: the number of businesses who participated in a workshop series as part of the SBEC's triaging process before receiving a consultation.

SBEC Core	Activities
	# of inquires
	# of inquires # of consultations
	Exploring entrepreneurship
	Starting a business
	Existing business
	# of French language consultations
	Outcomes
	# of businesses started
	# of businesses sustained
	# of businesses expanded
	# of businesses purchased
	# of jobs created
Starter Company Plus	<u>Activities</u>
	# of applications submissions
	# of completed approved participants
	# of grants issued
	Dollar value of investment leveraged
	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
	Outcomes
	# of businesses started
	# of businesses expanded
	# of businesses purchased
	# of jobs created
Summer Company	Activities
	# of applications submissions
	# of completed approved participants
	# of grants issued
	-
	Outcomes
	# of businesses started
	# of jobs created
	# of interested in pursing entrepreneurship as a career option
Demographics	# of Total of respondents that voluntarily self-identified for
	collection of demographics

of Respondents (on an aggregate basis) that have voluntarily self-identified as part of any of the following groups (check all that applies):

- Francophone
- 2SLGBTQ+
- Youth under 30 years of age
- Newcomers to Canada (landed immigrants who came to Canada up to five years prior to a given census year)
- Do you identify as a person with one or more disabilities?
 - o Yes
 - o No
 - I do not know
 - o I prefer not to answer
- Do you identify as First Nations, Métis, and/or Inuit? If yes, select all that apply:
 - o No
 - Yes, First Nations
 - o Yes, Métis
 - o Yes, Inuit
- Race categories of participant respondents:
 - o Black
 - o East/Southeast Asian
 - Indigenous (First Nations, Métis, Inuk/Inuit)
 - o Latino
 - Middle Eastern
 - South Asian
 - o White
 - Other please specify.
- Gender of participant respondents:
 - o Woman
 - o Man
 - Non-Binary
 - Two-Spirit
 - I don't identify with the above (please specify)
 - I prefer not to answer.

Reporting requirements and timelines are provided in Schedule "F" Reports.

Program Participant Level Data Metrics:

1. Clients and Approved Participants Data List

The bi-annual Reports to be submitted to the Province in accordance with item 1C of the table in Schedule "F" shall include the information set out in Table 2 below (the "Clients and Approved Participants Data List") for each Client and Approved Participant. For certainty, the Clients and Approved Participants Data List shall not contain any identifying information relating to individual Clients or Approved Participants other than in their business, professional or official capacity.

Table 2: Clients and Approved Participants Data List (Business Information Only)

Clients and Approved Participants (Business Information Only)	Definition
Legal Name of Business Supported	Business legal name receiving supports from an SBEC through Core and/or Micro-Grants
Fiscal Year	Fiscal Year (FY2024-25)
Business Title	
Business Email Address	
Business Phone Number	
Business Mailing Address	Business Information Only
Business Postal Code	
City	
Municipality	
Region	Central; Eastern; Northern; Southwestern
Sector	Area of the economy in which the SME operates (use NAICS code).
Referral Partnerships	Please specify the number and type of referral throughout the project including but not limited to RICs, SBECs, IPON.

2. Grantee Data List

The bi-annual Reports that are to be submitted to the Province in accordance with item 1D of the table in Schedule "F" shall include the information set out in Table 3 below (the "Grantees Data List") for each Grantee. For certainty, the Grantees Data List shall not contain any identifying information relating to individual Approved Participants other than in their business, professional or official capacity. The Recipient shall not submit any Grantee Data List to the Province unless it has a first obtained a Grantee Data List Consent from the Grantee/Approved Participant to which the information in the Grantee Data List relates, in accordance with the applicable requirements set out in Schedule "F": Reports.

Table 3: Grantee Data List (Business Information Only)

Grantee Data List (Business Information Only)	Definition
Legal Name of Grantee	Business legal name
SBEC Grant Year	Fiscal Year of funding (FY 2024-25)
Business Title of the Micro-Grant	
applicant (CEO, Owner)	
Business Email Address	
Business Phone Number	Pusiness Information Only
Business Mailing Address	Business Information Only
Business Postal Code	
City	
Municipality	
Region	Central; Eastern; Northern; Southwestern
Sector	Area of the economy in which the SME operates (use NAICS code).
Starter Company Plus (SCP)	SCP funds received in \$
Summer Company (SC)	SCP funds received in \$
If Summer Company participant is aged of 18 years or older, please specify	Yes, at least 18 years old, or No?
Total Funding	Total Funds of SCP and/or SC received in \$
Total Funding Leveraged through other institutions/organizations (based on voluntary self-identification)	Other sources of funds in \$
Referral Partnerships	Please specify the number and type of referral throughout the project including but not limited to RICs, SBECs, IPON.

C5. ENTERPRISE CENTRE REPORTING (ECR)

The Recipient will report back to the Province bi-annually in the ECR system during the term of the Agreement on key performance activities and metrics set out in Schedule "C", Section C4 and in accordance with Schedule "F" Reports.

C6. PROGRAM MONITORING, COMPLIANCE AND FOLLOW-UP

Program Monitoring and Compliance

Program monitoring and compliance will be carried out between the Province and Recipient. Some of the activities that can be expected during the life cycle of an Agreement include:

- Activity and financial reporting on program activities, budget and performance metrics
- 2. On-site compliance and evaluation visits from the Province to evaluate onsite program activities and performance reporting processes
- 3. Monthly discussions via telephone with the Province on program progress
- 4. Correspondence by mail or e-mail.

Follow-Up

The Recipient will conduct follow-up with all Clients and Approved Participants who received a consultation through SBEC Core services and completed Summer Company and Starter Company Plus at exit to report on the impact performance metrics outlined in Schedule C, Section C4. or until an outcome performance metric is reported. The Recipient is required to maintain Clients and Approved Participant contact information.

C7. INFORMATION MANAGEMENT REQUIREMENTS

The Recipient will develop and maintain relevant and up-to-date systems for planning, monitoring, and reporting program activity and expenditures. Without limiting the generality of the provisions in sections A7.2, A7.3 and A7.4, at a minimum, the Recipient's information management records, systems, and procedures will:

- Ensure that full documentation is available, verifying that the statistical and financial information entered into any Province systems and other Recipient management systems meets the reporting and audit requirements of the Province;
- Protect Clients' and Approved Participants' privacy in accordance with the Agreement with the Province, including records through storage in a secured system, for both electronic and manual records;

- c. Make records accessible for audit purposes by identifying them in a distinct manner, rather than only by name;
- d. Ensure records and information are used for ongoing evaluation of services.

C8. SBEC BUSINESS PLAN AND PROGRAM PLAN

The Business Plan and Program Plan attached in this section C8 form part of the Agreement.

Small Business Enterprise Centre (SBEC) Business Plan

SBEC Name:	United Counties of Leeds and Grenville
Location:	32 Wall Street, Suite 300, Brockville
Completed By (Name and Title):	Ann Weir, Manager of Economic Development
Date:	February 16, 2024

Overview

The intent of this Business Plan is to provide a description of the work of the Small Business Enterprise Centre (SBEC) in **FY2024-25**, and will be included as part of the program agreement. This business planning process also provides a basis for dialogue between the ministry and your SBEC which covers:

- A plan to achieve objectives for the upcoming fiscal year;
- How local and regional economic development priorities and strategic direction align with programming; and
- How services meet the needs of entrepreneurs in their community.

Note:

Please provide short, concise and direct responses wherever possible or as bulleted responses. Where descriptions are being requested, please limit your response to no more than 1-2 paragraphs (~ 2-300 words max.).

	1.	Small	Business	Enterpris	e Centre	(SBEC) Overview
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1.1 Describe the Small Business Enterprise Centre's main objectives for the next year:

To provide consultations to those people have an idea for a business, have started a new business, existing business in their first 5 years, those who have purchased a business and those who are exiting their business. We will also provide tools, resources, workshop opportunities, events and mentorship opportunities to those businesses.

- 1.2 How is the SBEC currently governed? (please check one)
 - Reporting to a municipality

☐ Independent non-profit

Other: _____

1.3 Describe the current service area of the SBEC (i.e. using municipal boundaries):

The SBEC includes the following municipalities: City of Brockville, Municipality of North Grenville, Town of Prescott, Town of Gananoque, Township of Edwardsburgh Cardinal, Township of Augusta, Township of Elizabethtown-Kitley (Elizabethtown portion only), Township of Athens, Township of Front of Yonge and Township of Leeds and the Thousand Islands.

1.4	•		o other municipalities beyond the municipities contribute to the SBEC (i.e. through	,
	Yes 🗌	No 🗵		

2. Economic Development Strategy and COVID Recovery

Does your municipality (or region) have a current economic development strategy?

2.1

	Yes ⊠ No □
	If yes, briefly describe the key objectives or main themes in the plan:
	 Leadership and Capacity Building Investment Readiness / Investment Attraction – Business and Industry Business Retention and Expansion Talent Attraction and Workforce Development Diversified Economy Marketing and Communications
2.2	Does the municipality or region's economic development strategy include any specific initiatives delivered by the SBEC?
	Yes ⊠ No □
	If yes, please identify the initiative:
	Investment Attraction
	Business Retention and Expansion
	The LGSB serves multiple municipalities in working with new investors and existing small businesses to establish strong business and development growth plans that will see new investment in the region and support job creation. This is done through businesses utilizing our consultations, resources, tools, and programs.
2.3	How does your SBEC ensure that its services align with the goals and priorities of the municipality or region's economic development strategy?
	Small Business staff are now fully integrated with Counties Economic Development team. Bi- weekly staff team meetings are held to ensure strong communication amongst team members to maximize efficiencies and support for small business. Program updates are provided to Council.
	The Small Business staff provide excellence in networking and educational opportunities to

ensure small business owners develop connections and skills. This makes businesses more

resilient and connected to each other that can result in more individual profits.

2.4	is the SDEC at	ctive in supporting a COVID recovery strategy or plan?
	Yes 🛚	No

If yes, provide an overview of how. If not, please provide a rationale:

La the CDEC active in a constant a COVID account at at a constant and

LGSB is active in the Leeds-Grenville-Thousands Islands and Rideau Lakes Business Support Working Group that was formed at the start of the pandemic. Staff provide input, bring the small business perspective and share information from all business support entities in the region. Subject matter experts from locals include the Health Unit, chambers of commerce, BIAs, CFDCs, college, employment service agencies, and municipal economic development representatives.

Since COVID, the working group conducts annual surveys that includes a business request for support. The LGSB is actively involved in doing follow-up with small business requests.

LGSB is active in fulfilling municipal economic development committee presentations to their communities. These inform and deliver information to small business owners to help them feel confident about the future of their business.

We have also added a Risk Mitigation section to our Starter Company Plus business plan training to ensure that entrepreneurs are thinking about similar situations that could arise in their businesses in the future.

3. Local Entrepreneurship Partners

3.1 Provide an overview of local and regional partners that support the work of the SBEC and the entrepreneurship ecosystem (e.g. municipalities, Chamber of Commerce, Business Improvement Areas, Regional Innovation Centres, Community Futures Development Corporations, etc.)

Partner / Organization Name	Type of Support Provided to SBEC or Partnership (e.g. funding, in-kind contributions, service exchange, referrals, etc)
Grenville Futures Community Development Corporation	Service exchange, contributions to events/workshops, referrals
1000 Islands Community Development Corporation	Service exchange, referrals

Local Chambers (4)	Referrals, partner on some workshops
St. Lawrence-Rideau Immigration Partnership	Service exchange, referrals
BIA's (2)	referrals
RIC	referrals
SBC Ontario	Use of online videos created for clients, education provided through conference and advisor/manager meetings

3.2	Identify any new partnerships that the SBEC has been pursuing or plans to pursue during the
	contract period, if any:

We have a continued relationship with BDC, we have been offered the opportunity to work with our regional office in the delivery of a Financials workshop so we will be implementing that element this year.

3.3	Does the SBEC have dedicated initiatives for any special interest populations (e.g. BIPO	С
	entrepreneurs, francophone, LGBTQIA2+, youth, etc.)?	

Yes ⊠ No □

If yes, please identify which groups:

We are a listed partner on the Invest Ottawa Fed Dev Ontario application for a project that will educate immigrant entrepreneurs in starting and growing a business. We are waiting to hear back on approval.

Counties and LGSB continue to be active members of the St. Lawrence-Rideau Immigration Partnership that supports immigrant entrepreneurs.

4. SBEC Operations

4.1 How is the SBEC staffed:

	Full-Time	Part-Time
Permanent Employees		
Contract Staff	2	

Please provide an organizational structure/chart that shows reporting relationships and roles/titles:

Ann Weir, Manager of Economic Development

Jeanette Johnston, Small Business Development Officer – reports to Manager, performs consults, and delivers education as needed.

Carol Hardy, Small Business Program Assistant – reports to Manager and works with Small Business Development Officer on delivery of services.

4.2	How often does your SBEC report to your municipal Council (if applicable) or Not-For-Profit
	Board?

Once a Year	
☐ Twice a Year	
☑ Quarterly (4 times per year)	
☐ Other:	

- 4.3 If you do report to Council or a Non-For Profit Board, what information does your SBEC provide? (Select all that apply)
 - ☐ Highlights from the SBEC (e.g. consultations, # jobs created, businesses supported, success stories)

	Administrative and service delivery (e.g. Transfer Payment Agreement updates, staffing resources)
	☐ Partnerships (e.g. existing or recommendation to pursue new partnership opportunities)
	□ Financial reporting (e.g. budget, municipal/county or other partner contributions of cash and/o in-kind)
	Other:Individual municipal business breakdowns
4.3	Describe any changes to operations and client service delivery in response to post COVID-19 (e.g. shifts between in-person and digital service; changes to methods of engaging with businesses):
	Approximately 75% of our consults are delivered in-person. The other 25% are delivered by phone or online. The client gets to choose what they are most comfortable with. Workshops and education are delivered either in person or online; we will provide a few opportunities in both formats to cater to all. In person events are very popular again and we have great results from them.
4.4	Identify any barriers or possible risks to successfully delivering the programs and services of the SBEC. What steps are being undertaken to address these risks?
	Lack of cost of living increases to program funding is depleting the number of grants available and the associated operational programing dollars along with number of workshops being delivered. This is resulting in less businesses and students being offered grants and a reduction in programming and advertising to support Starter Company Plus and Summer Company.
	We are looking at alternative program delivery approaches while trying to maintain the quality of the training being delivered to give our community the best possible value for small business education.
	As the new transfer agreement delivery agent, Counties values its Small Business staff and they are compensated based on its pay grid for their evaluated job duties. Appropriate cost of living increases and step increases support staff retention. This has resulted in staff continuity and supports the program contract deliverables.
4.5	What tools, platforms or systems does your SBEC use to manage client outreach, engagement and tracking program and client data?
	Currently social media is used to market and advertise our services and programs.

We are in year 3 of using a CRM to track our clients, this allows us to reach them easily and track stats required for the province and the region. We have an automatic booking feature which saves us time in communicating back and forth with the client to book their consultation.

4.6 Describe any future initiatives to improve programs, services or operations:

One program that we have added and then altered and tweaked throughout the years is what we call our Business Success Mentorship Program. We will again review this program to explore a broader delivery.

Currently, we use it as a next step after Starter Co Plus and bring in businesses who want to continue expanding, hiring team members and want to work with local experienced business owners in the community. We charge a reasonable fee of \$300 for 7 months of mentorship.

A small group of participants (6 or less) are picked through a simple application process, and we procure a small group of mentors (6) (local business owners) and we gather together to learn about Successes and Challenges of the participants. The mentors give feedback and support. Also, at each meeting a topic of interest is addressed and led by each Mentor. Topics like operations, financials, sales, marketing etc. are covered. The program helps bring the participants to the next level of their business and creates relationships that last beyond the 7 months providing continued support for the growing business/owner creating a sustainable ecosystem in the small business community.

We will continue finding ways to streamline our offerings – for instance, record education and training sessions to reuse for clients as they move through the centre offerings. Partner with local mentors and trainers as a way to showcase their businesses in this video creation as well as showcase the Small Business team and present staff as trusted advisors.

We are also conducting research to take a broader look at the overall programming and funding to support a stronger entrepreneurial culture and small business growth.

5. Client Service, Engagement and Follow-up

5.1 Briefly describe the steps of the SBEC's client intake, service and engagement process:

Most clients find us on the internet and use our new online appointment system to book. This saves us back and forth emails to book times for clients. Some clients will still phone the Centre and an appointment will be booked for their first consult.

We perform the consult and provide them with their steps, verbally and in email format after the consult. Included are resources, referrals and advice specific to their business along with a link to rebook their follow-up appointment.

We encourage them to sign up for our newsletter and follow us on SM to learn more about our offerings and other small business services in our community.

The second consult reviews the first steps, and discussion occurs around any barriers, and we provide answers to new questions. By this time, we know whether the client is a good fit for our programming and will work with them to help pursue those opportunities.

5.2 How does your SBEC conduct client follow-ups? At what stage of your engagement does this occur?

Follow-ups are encouraged approximately 6-8 weeks after a consult. Our follow-up consults have increased over the last year by virtue of the system we currently have in place with the CRM but we still aren't seeing the number of follow-up consultations that we would like. We do not have time to pick up the phone and phone the first consults to see if they want to book again; we have to rely on emails delivered by the CRM which are scheduled in.

6. Program Plan and Outcomes

Insert / attach template provided.

7. Budget

Template provided. Will follow as a separate schedule of the agreement

6. Program Plan and Outcomes

SBEC PROGRAM PLAN AND OUTCOMES April 1, 2024 - March 31, 2025

SBEC Name:	United Counties of Leeds and Grenville
Location:	32 Wall Street, Brockville
Completed By: (Name and Title)	Ann Weir, Manager of Economic Development
Date:	February 16, 2024

Note: To assist with completing activity and outcomes targets for 2024-25, please review targets set in the 2022-24 consolidated TPA and actuals reported to date as a starting point and adjust accordingly based on any trends or changes in demand observed.

Program Components	Key Activities	Performance Indicators – Activities and Outcomes				Ministry Suggested Target 2024/25	
Program plan for delivery of SBEC	SBEC Core Initiative	Activity	# of Inquiries	1920			
Core	provides		Total # of consultations	150			
Outline 2 E key pativities appointed	supports to		# of consultations –	30			
Outline 3-5 key activities associated with the delivery of this initiative.	entrepreneurs and small businesses within our		exploring				
Examples: Administration, Strategic	municipality.		entrepreneurship # of consultations –	110			
Planning and Recruitment, Initial	The service supports		starting a business	110			
Assessment/Inquiries, Business	typically focus on, but not		# of consultations –	10			
Advisory/Coaching, Business Skill	limited to entrepreneurs		existing business				
Development, Events, Partnership	and small businesses:		# of French language	0			
Communications.	• Less than five (5) years		consultations				
	in operation; and • Have under ten (10)	Outcomes	# of businesses started	35			
	employees.		# of businesses sustained	N/A			
	Market and coordinate						
	consultations and follow		# of businesses	3			
	up consultations to those		expanded				
	in the community looking to start a business.		# of businesses purchased	1			
	Provide referrals and		# of jobs created	33			
	help these business						
	owners make						
	connections in the						
	community that will help						
	them move their businesses forward.						
Program plan for delivery of Starter	Marketing this training	Activity	# of applications	12			
Company Plus	program created to		submissions				
	enhance and strengthen	•	# of completed approved	12			
Outline 3-5 key activities associated	what a small business has already started. Administrating the program and moving		participants				
with the delivery of this initiative. Examples: Administration, Intake,			# of grants issued	12			
Training and Skills Development,			\$ value of investment	120,000			
Mentorship, Micro-Financing	the participants through	Outcomes	leveraged				
	the process. Successful		# of businesses started	10			
	participants will complete		# of businesses	1			
	the program w a full		expanded # of businesses	1			
	business plan and 2-year		purchased				
	cash flow. Participants will receive business		# of jobs created	14			
	training and coaching,		" or jobo oroatou				
	teaching the foundations						
	of running a successful						
	business and cementing						
	those ideas so that the						
	participants continue to						
	use to training and skills they have learned along						
	the way.						
Program plan for delivery of Summer	Marketing this program	Activity	# of application	4			
Company	that teaches youth about		submissions				
	eentrepreneurship and	Outcomes		4			
3-5 key activities associated with the			participants				
delivery of this initiative. Examples: Administration, Intake, Training and	skills and knowledge that will serve them into their future. Administrating		# of grants issued	4			
, tariirii dadori, iritake, Trairiirig and			# of businesses started	4			
			# of jobs created	4			

Skills Development, Mentorship, Micro-Financing.	the program and moving the participants through the process. Successful participants will go through a training process and will have opportunities to network and tell the community about their businesses. Community Mentors will take part in the process and provide feedback to the participants.		# interested in pursuing entrepreneurship as a career option	3
Demographics (NEW)	Reaching out into the community through	elf- lentified	# of Total of unique businesses that voluntarily self-identified for collection of demographics # of businesses owned by individuals (on an aggregate basis) that have voluntarily self-identified as part of any of the following groups: - Women - Francophones - Indigenous people (First Nations, Inuit or Metis) - Racialized groups - Black communities - Newcomers to Canada (landed immigrants who came to Canada up to 5 years prior to a given census year) - People with disabilities - Lesbian, gay, bisexual, or queer, Trans or non-Binary	N/A
			(LGBQ2+) - Youth under 39 years of age	

SCHEDULE "D"

BUDGET

SBEC Name:	United Counties of Leeds and Grenville
Location:	32 Wall Street, Brockville
Completed By: (Name and Title)	Ann Weir, Manager of Economic Development
Date:	February 16, 2024

A. SUMMARY OF FUNDING CONTRIBUTIONS

Funding Year 1:

FY2024/25	REVENUE SOURCES					
SBEC Program Components	MEDJCT Funding	Municipal Funding	County Funding	Other Funding	In-kind (non-cash) contributions	TOTAL
SBEC Core	\$150,377		\$36,385			\$186,762
Starter Company Plus (SCP)	\$61,150					\$61,150
Summer Company (SC)	\$14,000					\$14,000
TOTAL:	\$225,527		\$36,385			\$261,912

B. MEDJCT Program Funding Budget

SBEC PROGRAM	FY 2024/25 April 1, 2024 to March 31, 2025		
EXPENSES CATEGORIES	Budget	In Actual	In
A. SBEC Core	Cash	Cash	
SBEC Core Project Delivery:			
Staffing (Salary & MERCS, Consultants)	\$132,985		
 Program Operating Expenses (events, marketing/advertising, travel, workshops) 	<mark>\$1,642</mark>		
Technology Platform Upgrades	\$100		
Administrative Expenses (Max. 10% of the 'SBEC Core' Subtotal):			
Courier, phone, office supplies, rent, audit at end of term	<mark>\$15,650</mark>		
SBEC CORE Subtotal (A)	\$150,377	\$	
SCP Project Delivery: • Monitoring, grant committee, workshops, outreach, events, marketing, advertising, travel SCP Micro-Grants:	\$3,150 \$58,000		
Starter Company Plus Subtotal (B)	\$61,150	\$	
C. Summer Company (SC) SC Project Delivery: training, workshops, outreach, events, marketing/advertising, travel SC Micro-Grants:	\$2,000 \$12,000		
Summer Company Subtotal (C)	\$14,000	\$	
TOTAL EXPENSES (A+B+C)	\$225,527	\$	

Maximum Fund per Funding Year from the Province See Schedule "H" for Eligible Expenditures for more details *Pro-rated Staff, please indicate how many staff are allocated to the project: 2

SCHEDULE "E"

PAYMENT SCHEDULE

All payments are subject to the terms and conditions of the Agreement including, but not limited to, those in section A4.2(a)

Maximum Funds: \$225,527	TERM: <mark>1 Year</mark> 2024-25	
FUNDS IN FUNDING YEAR 1: up to \$225	5,527	2024/25
PAYMENT DATE OR MILESTONE	TOTAL DISBURSEMENT	
Payment 1: After execution of the Agreement by both the Recipient and Ontario, and receipt and approval by the Province of the insurance certificate required under Schedule "A", Article 10	Up to \$202,974.30 (up to 90% Maximum of Funds per Funding Year	Up to \$202,974.30
Payment 2: Following the receipt and acceptance by the Province of the following reports pursuant to Schedule "F" for payment by June 30, 2025: 1. Bi-Annual Performance Metrics Reports for the period from Q1 to Q2 and from Q3 to Q4 of the Funding Year; and 2. Interim Report for the Funding Year: • Interim Financial Report on Budget; • Interim Report on Program Plan and Operations;	Up to \$22,552.70 (up to 10% Maximum of Funds per Funding Year)	Up to \$22,552.70

	and		
3.	French Language Services Act (Ontario) Checklist for the Funding Year;		
	and		
4.	Clients & Approved Participants Data Lists and Grantee Data Lists for the Funding Year;		
	and		
5.	 Year-End Report for the Funding Year: Year-End Financial Report on Budget; Year-End Report on Program Plan and Operations; Request for Payment and Certificate; 		
	and		
6.	Audit Report pursuant to Schedule "F" for the Funding Year.		
	Total Payments for Fun	Up to \$225,527	

SCHEDULE "F"

REPORTS

REPORTING REQUIREMENTS

The Recipient will submit reporting as outlined below:

Type of Report	Type of Report Name of Report	
1. Performance Metrics and Outcomes	A. Bi-annually Performance Metrics Reporting Bi-annually reporting of SBEC Program performance metrics as set out in	 Q1-Q2 (Apr – Sep) of each Funding Year by October
	Schedule "C" SBEC Program and the Program Plan.	15, 2024
	Performance activities and outcomes to be submitted through the Enterprise Centre Reporting (ECR) system with reference to any data definitions provided by the Province.	 Q3-Q4 (Oct – Mar) of each Funding Year by April 15, 2025
	B. Number of Unique Businesses Supported and Businesses Supported by Workshops	Q1-Q4 (Apr – Mar) by April 15 of each Funding Year
	Number of unique businesses supported: Reported annually. The number of unique businesses supported through the Recipients services. These are unique businesses served in the year by the Recipient including both new and existing or legacy clients.	
	Number of businesses supported through workshops: Reported annually. The number of businesses who participated in a workshop series (as part of the SBECs triaging process before receiving a consultation).	

	 C. Clients & Approved Participants Data List – Table 2 Bi-annual reporting of Clients and Approved Participants Data List, in accordance with section C.4 of Schedule "C", for Clients and Approved Participants for the reporting period of April 1, 2024 to September 30, 2024 and October 1, 2024 to March 31, 2025. 	 On or before October 15 of each Funding Year On or before April 15 of each Funding Year 	
	 D. Grantee Data Lists – Table 3 Bi-annual reporting of Grantee Data Lists, in accordance with section C.4 of Schedule "C", for any Eligible Businesses that have received a Micro-Grant and that have provided consent for reporting of such Grantee's Grantee Data List information to Province, for the reporting period of April 1, 2024 to September 30, 2024 and October 1, 2024 to March 31, 2025. Template of the Grantee Data Consent Form for the Grantee or the Approved Participant acting as representative of a prospective SCP or SC Eligible Business. 	 On or before October 15 of each Funding Year On or before April 15 of each Funding Year 	
2. Financial	A. Interim Report on Budget	On or before January	
	Each Report shall include:		
	 Reporting on actuals relative to the Budget set in Schedule "D" for the period of April 1 to December 31. Identification and explanation of any and all variances in the Budget resulting from a transfer of Funds by the Recipient in accordance with that comply with section A4.4 of Schedule "A". 	Year	

	 Projected spending for the remainder of the fiscal year to identify over- or underspending. 			
	B. Year-End Report on Budget	On or before May 31		
	Each Report shall include:	of each Funding Year		
	 Report on actuals relative to the Budget set in Schedule "D" for the period of April 1 to March 31. 			
	 Identification and explanation of any and all variances in the Budget resulting from a transfer of Funds by the Recipient in accordance with with section A4.4 of Schedule "A". 			
	 Report on other partner funding contributions as projected in Schedule "D" Budget. 			
3. Program Plan and Operations				
	Interim progress report on the SBEC Program including but not limited to a report on Program Plan activities, explanation of tracking to targets and plan to achieve any missed targets, any additional context or updates on operations for the period of April 1 to December 31.			
	B. Year-End Report on Program and Operations			
	Year-end progress report on the SBEC Program including but not limited to a report on Program Plan activities, explanation of tracking to targets and plan to achieve any missed targets, any additional context or updates on operations for the period of April 1 to March 31.			

	C. SBEC Program Success Stories		
	Submission of 2-3 Client or Approved Participant success stories for each of SBEC Core, Starter Company Plus and Summer Company:		
	 SBEC Core and Starter Company Plus: 	On or before May 31 of each Funding Year	
	Summer Company:	August 31 of each Funding Year	
4. Certificates and	A. Proof of Insurance Report	Upon execution of the	
Documentation	Proof of Insurance Certificate for each Funding Year to be supplied by the Recipient in accordance with Section A10.2 in Article A10.0 of Schedule "A".	Agreement by the Recipient	
		On or before May 31,	
	To be submitted as request for funds per Schedule "E" Payment Schedule with accompanying reports required.	2025	
	Completed per Schedule "G" to be signed by a senior officer		
	C. French Language Services Act (Ontario) Checklist	On or before January 15 of each Funding Year	
	Checklist for the provision of services in French by the Recipient, in a form to be provided by the Province and to be signed by a senior officer.		
	D. Proof of Acquisition of Goods or Services	Within 30 days of selecting process for	
	For any acquisition valued at \$25,000 or more in accordance with Schedule "A", Section A5.1 submit full documentation of the competitive process used for any subcontract for goods or services (excluding industry experts and employers that the	the subcontractors that may deliver the SBEC Program	

	Recipient partners with to deliver the SBEC Program).	
	E. Auditor's Certificate Auditor's report certifying financial reporting provided in item 2. Financial of this Schedule "F" for the period of April 1, 2024 to March 31 st , 2025. To be prepared and signed by a chartered accountant in the form of Schedule "J".	On or before May 31, 2025
5. Other Reports	Other reports or information requests as specified and to the satisfaction of the Province	On a date or dates as specified by the Province

REPORT DETAILS

The Recipient shall submit all Reports in the format as specified by the Province, in accordance with Section A7.1 of Schedule A:

- Performance Metrics and Outcomes data will be submitted to the Enterprise Centre Reporting (ECR) system; and
- Other items including Financial, Program Plan and Operations, Clients and Approved Participants Data Lists (Table 2), Grantee Data Lists (Table 3), SBEC Program Success Stories, and French Language Services Act (Ontario) Checklist.

COMPLIANCE AND PERFORMANCE MONITORING

The Province will conduct compliance and performance monitoring activities throughout the term of the Agreement in consultation with the Recipient as follows:

- Bi-weekly and/or Bi-monthly check-ins will be conducted by the ministry staff advisor assigned to oversee the SBEC to discuss program successes, challenges as they arise and any actions to mitigate program risks.
- Compliance with the modernized French Language Services Act (Ontario) and completion of the checklist. Development of a plan to achieve compliance with timelines in the case of non-compliance.
- An on-site (or virtual if necessary) SBEC review and assessment will be conducted by the Province once a year. A thorough review of the SBEC's performance and

- program documentation will be reviewed for all aspects of program delivery as outlined in the Agreement. The Province will provide a summary report to the SBEC and establish actions for follow-up.
- Following the annual review and assessment the Ministry staff advisor will work with the SBEC to provide course correction and/or identify opportunities for continuous improvement.
- Provide a reflection and update on the Business Plan.

CLIENTS AND APPROVED PARTICIPANTS DATA LIST AND NOTICE OF COLLECTION

The Recipient agrees that the Province may contact Clients and Approved Participants, on behalf of the Recipient, to solicit their participation in an annual business supports survey to provide performance and program and service delivery feedback to the Province. The Recipient shall provide the Province with up-to-date business contact details for its Clients and Approved Participants List in accordance with the Clients and Approved Participants Data List, and will add consent language to its application and inquiry forms to notify the Client or Approved Participant, as applicable, that their business contact information contained in the Clients and Approved Data List will be shared with the Province for purposes of the Province conducting a program service delivery survey/improvements as described above.

GRANTEES DATA LIST AND NOTICE OF COLLECTION

The Recipient, in its **Micro-Grant Agreements** related to the Starter Company Plus and/or Summer Company, will add language requesting consent from each respective Grantee (a "Grantee Data List Consent") for the business contact information in the Grantee Data List pertaining to that Grantee to be disclosed to the Province for purposes of the Province using it to communicate with the Grantee about SBEC Program updates and to invite the Grantee's participation in SBEC Program events, public announcements, press releases and opportunities for visits by Provincial officials, members of provincial parliament, and local representatives. The Recipient shall provide the Province with upto-date business contact details, in accordance with the Grantee Data Lists, for those Grantees which have provided a Grantee Data List Consent. The form of Grantee Data List Consent shall notify the Grantee that it has the right to withdraw such consent, in writing, at any time, by contacting the Recipient. The Recipient shall provide the Province with (i) a copy of any Grantee Data List Consent provided by a Grantee; and (ii) a copy of any withdrawal of such consent by any Grantee promptly upon receipt of such withdrawal by the Recipient.

SCHEDULE "G"

REQUEST FOR PAYMENT AND CERTIFICATE

TO: The Ministry of Economic Development, Job Creation, and Trade
FROM: [Instructions to staff: Recipient to fill out].
RE: Request for Funds for Payment # [] for the Period of:

I, <Enter (name), (title) of senior officer> of the Recipient, on behalf of the Recipient, hereby certify that:

- To the best of my knowledge, information and belief, and after making all appropriate examinations and enquiries, the Recipient is in compliance with the terms and conditions of the Agreement and that no material changes have been made to the SBEC Program or Budget, as such terms are defined in the Agreement;
- 2. On and as of the date hereof, the unspent balance of Funds for the period ending <enter day/month/year is \$•.
- 3. On and as of the date hereof, the revenues and expenditures for the period ending <Enter day/month/year > are accurately reported and that all Funds were spent in accordance with the terms of the Agreement;
- 4. On and as of the date hereof, the amount requested herein as an advance in Funds will be incurred on behalf of the Recipient solely for Eligible Expenditures per Schedule "H"; and
- 5. On and as of the date hereof, the attached or submitted Reports, namely:
 - Reporting on performance metrics and outcomes have been reported on the Enterprise Centre Reporting (ECR) platform and are current;
 - Financial Report on Budget; [and]

- Program Plan and Operations Report; [and][Any additional reports required]

are true and accurate.

The Recipient requests that the Province disburses Funds to the Recipient as follows:

A. Amount Requested:			
SBEC Core			
Core Project Delivery	0.00		
Core Project Administration	0.00		
Subtotal SBEC Core	\$		
Starter Company Plus (SCP):			
Starter Company Plus Project Delivery	0.00		
Starter Company Plus Project Grants	0.00		
Subtotal Starter Company Plus	\$ -		
Summer Company (SC):			
Summer Company Project Delivery	0.00		
Summer Company Project Grants	0.00		
Subtotal Summer Company	\$		
Total Requested (A):	\$ -		
B. Actual interest* earned on all Funds this Funding Year to date:			
*interest will be deducted at the end of each Funding Year			
C. Total Requested Payment (A-B=C)	0		

IN W	TNESS WHEREOF the undersigned has hereunto signed these
prese	nts this <mark>● day of ●, 20●●.</mark>
Per: _	
	Name:

TITLE OF SENIOR OFFICER:

SCHEDULE "H"

ELIGIBLE EXPENDITURES

Eligible and Ineligible Expenditures

Eligible Expenditures must be directly related to the delivery of the SBEC Program and Budget and not of a nature which would have been incurred by the Recipient in the normal course of business. Documentation for all expenditures must be kept on file for audit purposes. The Province reserves the right to make a determination on the eligibility of expenditures submitted for reimbursement. In the event of any interpretation issues regarding the eligibility, valuation or other matter regarding expenditures, the decision of the Province shall be final and determinative. Expenses not described in the categories set out in this document require prior written approval of the Province in order to be considered Eligible Expenditures.

Eligible Expenditures

Eligible Expenditures include, but are not limited to:

- SBEC Program administration and overhead (not to exceed 10% of amount budgeted for the SBEC Program expenses as described in the Budget) pursuant to Schedule "A", Section A4.4(a)(i).
- Travel costs to attend business meetings within Ontario related to the administration of the Agreement or to attend meetings that the Province convenes or supports, all of which shall be subject to the Recipient's guidelines on travel, meal and hospitality expenses.
- Professional fees, including legal and audit fees: a) directly related to and required for the management of the SBEC Program or b) to conduct the activities and services relating to the SBEC Program as described in the Budget. Costs are not to exceed demonstrated fair market value.
- Costs related to work performed by companies or individuals that contribute to the delivery of the SBEC Program. Consulting or other services directly related to the delivery of the SBEC Program must be costed at demonstrated fair market value or less.
- Telecommunication fees including connectivity charges directly related to and required for the management of the SBEC Program.
- Staff training costs directly related to delivery of the SBEC Program.
- Development, marketing and delivery expenditures directly related to the delivery of the SBEC Program.
- Training delivery directly related to the development and delivery of the SBEC Program, all of which shall be subject to the Recipient's guidelines on travel,

- meal and hospitality expenses provided that such guidelines are no less stringent that the Province's *Travel, Meal and Hospitality Expenses Directive*.
- Salaries and MERCs which are pro-rated to the time spent directly on the
 delivery of the activities and services relating SBEC Program as described in the
 Budget. Salaries and MERCs is defined as the actual salaries or wages paid to
 employees, excluding bonuses, together with mandatory employment-related
 costs (MERCs), incurred by the Recipient during the term of this Agreement. For
 greater certainty, mandatory employment-related costs may only include
 mandatory minimum vacation pay, employer's contributions to employment
 insurance and the Canada Pension Plan, employer health tax, and Workplace
 Safety and Insurance Board Premiums.
- Travel costs to meet with potential partners or stakeholders within Ontario required in the development of the SBEC Program and in connection with activities and services relating to the SBEC Program as described in the Budget.
- Marketing materials and related communication costs if directly related to the activities and services relating to the SBEC Program as described in the Budget.
- Information and marketing session costs required to deliver the SBEC Program.
 Facility and equipment rental fees and utilities used to support the delivery of the SBEC Program, and not of a nature which the proponent would incur in the normal course of business, and which are demonstrably incremental to the delivery of the SBEC Program.

Ineligible Costs

The Funds cannot be used towards the following costs:

- Costs related to referral fees for consultants.
- Costs of those receiving referrals from the Recipient related to professional consultations by law firms or lawyers and accounting firms or accountants.
- Costs related to the development of the application for funding under this Agreement.
- Costs not directly associated with the delivery of the SBEC Program or directly required to meet the deliverables of the SBEC Program.
- Administrative salaries, except for SBEC Program management costs covered under SBEC Program administration and SBEC Program delivery.
- Out–of–province travel costs.
- Capital expenses, including but not limited to, purchasing or leasing land or buildings, leasehold improvements.
- Costs for activities not related to the SBEC Program.
- Annual membership fees to associations.
- Stipends for Approved Participants.
- Costs incurred prior to the Effective Date or after the Expiry Date.
- Expenses or fees payable to organizations located outside of Ontario.
- Debt reduction charges.
- Bonuses.

SCHEDULE "I"

COMMUNICATIONS AND CONFIDENTIALITY PROTOCOL FOR ALL PROGRAMS UNDER SBEC PROGRAM

- 1. The Recipient shall provide to the Province, prior to public release, an electronic copy of all reports, announcements, brochures, audiovisual materials, internet materials, advertising and publicity, including design or other public communication or publication relating to the SBEC Program.
- 2. The Recipient shall advise the Province's staff (to be designated by the Province) of any upcoming (positive or negative) announcements or advertising campaigns related to the Recipient's activities as described in the SBEC Program and Budget (e.g. news release, news conference, awards, bankruptcies, etc.) and, at the Province's option, provide the Province with the opportunity to participate or be present at these announcements. The Recipient will provide the Province with a minimum of ten (10) Business Days prior written notice of such announcements or advertising campaigns.
- (a) The Recipient shall not make any public announcement related to the Recipient's SBEC Program related activities or services without the prior written approval of the Province.
- (b) The Recipient shall respond to requests by the Province for information about any public announcement as soon as possible and in any event will provide an initial response within twenty–four (24) hours.
- (c) The Recipient shall comply with any direction of the Province in respect of the Recipient's use of any official logos of the Province on any of the Recipient's websites, as well as promotional material and instructions for accessing the SBEC Program.
- (d) The Recipient will include information about the SBEC Program prominently displayed on its website, including promotional material and instructions for accessing the SBEC Program, with links to websites identified by the Province.

Confidentiality

- A. Any information submitted to the Province in confidence should be clearly marked.
- B. The Recipient is advised that the business contact information of Clients and Approved Participants, and if applicable, any amount of Micro-Grant and the purpose for which the Micro-Grant is being granted is information to be made available to the Province upon request.

SCHEDULE "J"

AUDITOR'S CERTIFICATE

TO: [Instructions: insert legal name and address of Recipient and contact person]

CC: Ministry of Economic Development, Job Creation and Trade Small Business Branch 56 Wellesley St West, 4th Floor Toronto, Ontario M7A 2E7

Attention: Manager

RE: Agreement between His Majesty The King in right of Ontario as represented by the Ministry of Economic Development, Job Creation and Trade ("Ontario") and [Instructions: insert legal name of Recipient] (the "Recipient") dated effective MONTH DAY, 20XX (the "Agreement")

Except as otherwise defined herein, all capitalized terms shall have the meanings given to them in the Agreement.

We have audited the accompanying Schedules (the "Schedules") which comprise a summary of the financial reporting provisions of the Agreement and other explanatory information, relating to the Auditor's Certificate dated [insert date]. [Instructions to staff: Recipient to fill out] for the period [*] to [*] [Instructions to staff: Recipient to fill out]. The Schedules have been prepared by management of the Recipient based on the financial reporting provisions of the Agreement described in Schedule F.

Management's Responsibility for the Schedules

Management of the Recipient is responsible for the preparation of the Schedules in accordance with the financial reporting requirements of the Agreement, and for such internal control as management of the Recipient determines is necessary to enable the preparation of the Schedules that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the Schedules based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the Schedules are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the Schedules.

The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misinformation of the Schedules, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the management's preparation of the Schedules in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Recipient's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the Schedules.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the Schedules for the period ● to ● [Instructions to staff: Recipient to fill out] are prepared, in all material respects, in accordance with the financial reporting provisions of the Agreement.

Basis of Accounting Restriction on Distribution and Use

Without modifying our opinion, we draw attention to the note to the Schedules, which describe the basis of accounting. The Schedules are prepared to assist the Recipient to comply with the financial reporting provisions of the Agreement. As a result, the Schedules may not be suitable for another purpose. Our report is intended solely for the Recipient and Ontario and should not be distributed to or used by parties other than the Recipient and Ontario.

DATED: _	 	 	
Signed			

Chartered Accountant [Instructions to staff: Recipient to insert name of chartered accountant. To be dated and signed by Chartered Accountant]