



Logic Model and Key Performance Indicators (KPIs) 2025-2035 Housing & Homelessness Plan

The United Counties of Leeds and Grenville **2025 to 2035 Housing and Homelessness Plan (HHP): United in Housing Solutions for All** is centered on the following Strategic Goals:

Strategic Goal 1.
Provide and Promote

Strategic Goal 2.
Preventing homelessness

Strategic Goal 3.
Ending homelessness

This **Logic Model House** represents the desired outcomes that result from the HHP. It highlights what UCLG aims to complete in support of individuals, households, and communities to ensure everyone's access to safe, secure, suitable, affordable, and sustainable housing.

Long Term Outcome 1 (LTO 1).

To deliver and support equitable access to safe, secure, suitable, sustainable housing that is affordable, evidence-based and reflects the changing needs of the community.

Medium Term Outcome (MTO) 1. Provide and promote a supply of community and nonmarket housing to ensure an adequate supply and choice of housing for low- and moderate-income households.

MTO 2. Preventing homelessness and maintaining housing stability and sustainability.

MTO 3. Ending homelessness by supporting and housing persons that do not have a home.

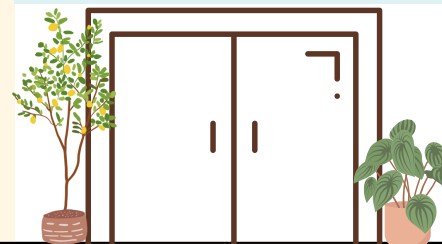
Short Term Outcome (STO) 1.1 The continued provision of community housing that meets the current and future needs of Leeds and Grenville.

STO 1.2 Accelerate the timely access to subsidized housing and affordable housing options.

STO 1.3 Facilitate and increase the supply of housing options that are affordable to low- and moderate-income households.

STO 2.1 People at-risk of homelessness are connected to appropriate supports to remain housed.

STO 2.2 Maintaining housing stability through the provision of financial supports.



STO 3.1 The provision of varying levels of supportive housing to house persons that are homeless.

STO 3.2 The provision of emergency shelter options to provide short-term housing, while working on a longer-term solution for the individual according to their needs.

STO 3.3 Increase community outreach to provide supports to the unhoused.

HHP 2025-2035 Key Performance Indicators (KPIs) per Outcome

Outcome 2. Medium-term Outcome (MTO) 1

- **KPI 2.1** # and types of community and nonmarket housing available
- **KPI 2.2** # of low- and moderate-income households accessing community and nonmarket housing
- **KPI 2.3** Elapsed time from request to access community and nonmarket housing to accessing them
- **KPI 2.3** Cost per individual per program type

Outcome 3. Short-term Outcome (STO) 1.1

- **KPI 3.1** # of community housing units and percent change
- **KPI 3.2** # of households accessing community housing over time
- **KPI 3.3** % of UCLG owned buildings that are in good condition

Outcome 4. STO 1.2

- **KPI 4.1** Elapsed time from request to subsidized housing to accessing subsidized housing
- **KPI 4.2** # of households accessing subsidized housing and percent change
- **KPI 4.3** Length of time household is on the waitlist to access UCLG affordable housing
- **KPI 4.4** # of households accessing UCLG affordable housing options and percent change

Outcome 5. STO 1.3

- **KPI 5.1** # of housing options that are affordable to low- and moderate-income households and percent change
- **KPI 5.2** # of increase of units related to Service Level Standards
- **KPI 5.3** # of low- and moderate-income households accessing housing options that are affordable as a percentage of counties population

Outcome 1: Long-term Outcome (LTO) 1

- **KPI 1.1** # of housing options that is safe, secure, suitable, sustainable, evidence-based and reflects the needs of Leeds and Grenville
- **KPI 1.2** # of units available, per type, as a percentage of UCLG population
- **KPI 1.3** # of individuals and/or households supported by CSS's housing and IPD dpts.
- **KPI 1.4** Elapsed time from request to access housing and homelessness-related supports to accessing them

Outcome 6. Medium-term Outcome (MTO) 2

- **KPI 6.1** # of people and/or # of households supported who were at-risk of homelessness
- **KPI 6.2** Amount of financial supports provided to maintain housing stability and sustainability (\$)
- **KPI 6.3** # of people supported who remained housed for 6 months, and 1 year
- **KPI 6.4** Elapsed time from request to access supports to accessing them
- **KPI 6.5** Cost per individual per program type

Outcome 7. Short-term Outcome (STO) 2.1

- **KPI 7.1** # of people and/or # of households supported who were at-risk of homelessness
- **KPI 7.2** Length of time supported individuals/households engage with the Homelessness Prevention Program
- **KPI 7.3** Length of time supported individuals/households receive the Homelessness Prevention Benefit and the Ontario Works Discretionary Benefit

Outcome 8. STO 2.2

- **KPI 8.1** # of people and/or # of households accessing HPP towards housing stability
- **KPI 8.2** Amount of financial supports provided to maintain housing stability

Outcome 9. Medium-term Outcome (MTO) 3

- **KPI 9.1** # of individuals exiting homelessness
- **KPI 9.2** # of individuals in the BNL and percent change over time
- **KPI 9.3** Homelessness recidivism rate per program type
- **KPI 9.4** Elapsed time from request to access supports per program type
- **KPI 9.5** Cost per individual per program type

Outcome 9. Short-term Outcome (STO) 3.1

- **KPI 10.1** # of supportive housing options available for unhoused individuals
- **KPI 10.2** # of unhoused individuals accessing supportive housing

Outcome 11. STO 3.2

- **KPI 11.1** # of emergency shelter options providing short-term housing
- **KPI 11.2** # of individuals accessing emergency shelter options
- **KPI 11.3** # of longer-term solutions identified to meet the needs of individuals who accessed short-term emergency shelter options
- **KPI 11.4** # of individuals linked to other resources from emergency shelters

Outcome 12. STO 3.3

- **KPI 12.1** # of community outreach initiatives to unhoused individuals
- **KPI 12.2** # of unhoused individuals accessing services after a community outreach event